



## **Gosnell Memorial Hospice House COVID-19 Visitation Protocol**

11 Hunnewell Road, Scarborough, ME 04074

To protect the safety of our patients, families, and employees, Hospice of Southern Maine has implemented visitation protocols for all visitors to the Gosnell Memorial Hospice House. We understand that visitation restrictions can make a difficult moment even more challenging for patients and their loved ones. However, our COVID-19 Visitation Policy allows us to continue some level of visitation while adhering to U.S. CDC guidelines, Maine CDC recommendations, and Governor Mills' Executive Orders, and we appreciate your cooperation in following them.

Below is a summary of our current visitation rules which are based on principles of social distancing and infection prevention during the COVID-19 pandemic.

All individuals on Gosnell property must abide by physical distancing rules as outlined in Governor Mills' Executive Order, including but not limited to masking while in public spaces and maintaining at least 6 feet between people who do not share a household.

**Visitation is limited to 2 visitors at a time with a maximum of 4 visitors total (same 4 visitors) within each 24-hour period.** Upon arriving at Gosnell, visitors will remain in the vestibule and ring the buzzer to be screened for entry.

Each visitor will be screened every day that they visit using the following screening questions:

1. Have you or a member of your household been told that you or they have COVID-19, or are you/they currently being tested for COVID-19?
2. Have you been anywhere outside of the State of Maine *except* New Hampshire, Vermont, Connecticut, New York or New Jersey in the past 14 days?
3. Have you had close contact with a person known to have COVID-19 in the past 14 days?
4. In the past 14 days, have you had, or do you currently have a fever or symptoms of a lower respiratory illness such as cough or shortness of breath?

Entry will be denied, at least conditionally, if the visitor answers YES to any of the screening questions. Those who have been outside of the states of Maine, New Hampshire, Vermont, Connecticut, New York or New Jersey in the previous 14 days will be restricted from entering the Gosnell House unless or until the individual provides HSM with proof of a negative result from a COVID-19 test performed within 72 hours of entry to Maine or at any time during their 14-day quarantine period. Upon receipt of proof of the negative test result, they will be permitted entry to Gosnell provided they are able to answer No to all other screening questions. Please note, daily screenings will continue for each visitation day and entry will be denied for any new Yes responses.

As a condition of permission to visit, each allowed visitor must have their temperature taken at the Temp Check Station upon first entry to Gosnell, and once per day thereafter. Anyone with a current temperature reading of 100.4 or greater will not be allowed entry to Gosnell.

**If entry is granted**, visitors will be advised upon entry of our visitor policy:

- There is no limit on the number of times each approved visitor may leave or enter the building.
- Visitors must coordinate with each other to uphold the 2 at a time maximum at all times.

- Visitors must agree to remain in the patient room while inside the building; no gathering in hallways or common spaces currently closed to the public as indicated by signage.
- Each visitor must be observed washing their hands at the kitchen sink upon entry to Gosnell.
- Visitors must remain 6 feet from employees at all times, even while wearing a mask.
- Visitors are asked to wear their own facemask or face covering while in the building
  - If a visitor does not have their own, HSM will provide the visitor with one washable, reusable cloth face covering (standardized facemasks may be reserved for employees and volunteers).
  - Please note that wearing a facemask or face covering is not a replacement for physical distancing.
- HSM may authorize outdoor, closed-window visits for a maximum of 2 individuals at a time per patient window. See below for more details.
- Animals are not allowed inside the building at any time, until further notice.

**Approved Closed-Window Visits:**

- A maximum of 2 individuals per patient room may be present for window visits at the same time
- Window visitors do not count towards the 4 per day limit on in-person visitors
- Window visitors must wear a facemask or face covering when within 6 feet of any other individual on Gosnell grounds.
- Window visitors must go from their vehicle (or the vestibule) directly to the window and directly back to their vehicle once the visit is over. They may not otherwise linger or gather anywhere on Gosnell grounds or in the building.
- Window visitors may initiate phone calls or video calls with patients or indoor visitors. Visitors must use their own devices for their end of the call; HSM employees may assist patients to receive these calls, to the extent possible.

We appreciate your cooperation in adhering to these measures and understand they may cause distress. Please know that the safety of our patients, visitors, and employees is our top priority.

*This sign is posted on the interior vestibule doors at Gosnell Memorial Hospice House:*

