



## **Gosnell Memorial Hospice House COVID-19 Visitation Protocol**

11 Hunnewell Road, Scarborough, ME 04074

To protect the safety of our patients, families, and employees, Hospice of Southern Maine has implemented visitation protocols for all visitors to the Gosnell Memorial Hospice House. We understand that visitation restrictions can make a difficult moment even more challenging for patients and their loved ones. However, our COVID-19 Visitation Policy allows us to continue some level of visitation while adhering to U.S. CDC guidelines, Maine CDC recommendations, and Governor Mills' Executive Orders, and we appreciate your cooperation in following them.

Below is a summary of our current visitation rules which are based on principles of social distancing and infection prevention during the COVID-19 pandemic.

All individuals on Gosnell property must abide by physical distancing rules as outlined in Governor Mills' Executive Order, including but not limited to masking while in public spaces and maintaining at least 6 feet between people who do not share a household.

Due to State of Maine Executive Order on travel quarantines, visitors coming from outside of Maine in the past 14 days may not remain on Gosnell property, including for window visits (exceptions may be made for those coming from locations in New Hampshire).

**Visitation is limited to 2 visitors (same visitors) per day per patient (8am to 8am).** Upon arriving at the facility, visitors will remain in the vestibule and ring the buzzer to be screened for entry.

Each visitor will be screened every day that they visit using the following screening questions:

1. Have you or a member of your household been told that you or they have COVID-19, or are you/they currently being tested for COVID-19?
2. Have you been outside of the State of Maine in the past 14 days?
3. Have you had close contact with a person known to have COVID-19 in the past 14 days?
4. In the past 14 days, have you had, or do you currently have a fever or symptoms of a lower respiratory illness such as cough or shortness of breath?

Entry will be denied if the visitor answers YES to any of the screening questions.

As a condition of permission to visit, each allowed visitor must have their temperature taken at the Temp Check Station upon first entry to Gosnell, and once per day thereafter. Anyone with a current temperature reading of 100.4 or greater will not be allowed entry to Gosnell.

**If entry is granted,** visitors will be advised upon entry of our visitor policy:

- Visitors are asked to wear their own face mask or face covering while in the building.
  - If a visitor does not have their own, HSM will provide the visitor with one washable, reusable cloth face covering (standardized face masks may be reserved for employees and volunteers).
  - Please note that wearing a face mask or face covering is not a replacement for physical distancing.

- Each visitor must be observed washing their hands at the kitchen sink upon entry to Gosnell.
- Visitors must remain at least 6 feet from employees at all times.
- Visitors must agree to remain in the patient room while inside the building; no gathering in hallways or common spaces currently closed to the public as indicated by signage.
  - The Kitchen, Sanctuary, and Family Room have been closed to visitor use.
  - Visitors are instructed to use the call bell for any needs.
  - Visitors may not use the public restrooms (they may use the bathroom in the patient room).
- Each visitor may leave Gosnell’s premises up to three times in a 24-hour period (8am – 8am).
- New visitors may not enter until existing visitors have left the building.
- HSM employees may facilitate approved closed-window visits (maximum of 2 individuals at a time).

**Approved Closed-Window Visits:**

- A maximum of 2 individuals per patient room may be present for window visits at the same time, per Executive Order physical distancing requirements.
- Window visitors do not count towards the 2 per day limit on in-person visitors.
- Window visitors must go from their vehicle (or the vestibule) directly to the window and directly back to their vehicle once the visit is over. They may not linger or gather on Gosnell grounds.
- Visitors may initiate phone calls or video calls; visitors must use their own devices for their end of the call; HSM employees may assist to the extent possible.

We appreciate your cooperation in adhering to these measures and understand they may cause distress. Please know that the safety of our patients, visitors, and employees is our top priority.

*This sign is posted on the exterior doors at Gosnell Memorial Hospice House:*



*This sign is posted on the interior vestibule doors at Gosnell Memorial Hospice House:*

