



Hospice

of Southern Maine

When each moment counts



Annual Report 2020



Table of Contents

INTRODUCTION

Board Chair and CEO Message

Vital Statistics

At A Glance

INSIGHTS

Navigating a COVID World

Ready for Tomorrow

ACTIONS

Why we do what we do

Volunteer Spotlight

Our Events

SUPPORTERS

Donor Spotlight

2020 Donor Roll

Hospice of Southern Maine

Experts in care for patients and families across 68 Maine towns and islands.

Our team of doctors, nurse practitioners, nurses, chaplains, social workers, hospice aides, bereavement counselors, and volunteers work with patients and their families to provide expert end-of-life care in homes, extended care facilities and at our in-patient hospice house, Gosnell Memorial Hospice House.

hospiceofsouthernmaine.org
207-289-3640



As Chair of the Board at Hospice of Southern Maine,
people sometimes ask

“Why we do what we do.”

The answer to this question is both simple and profound. No matter who it is - all people, from all walks of life - deserve the compassionate, loving, professional care we provide.

A handwritten signature in blue ink, appearing to read 'P. Wolf', written in a cursive style.

Paul Wolf
Board Chair

Each member of our board and every employee believes in and is committed to Hospice of Southern Maine's (HSM) unique mission - compassion, care and comfort through end of life.

Over and over, we see first hand the difference HSM makes in the lives of our patients and their families. Similarly, access to grief support and education - especially during this trying time - has a profound impact. We applaud our competent, caring employees and volunteers who are dedicated to doing this challenging work every day.

We could not do our work without the ongoing generous community support from people like you, particularly in 2020. As the world was faced with the daily trials of coping with a global pandemic, you rallied around us, lifted us up and made it possible to continue this important work. And while we are unsure of what the future may hold, we know our mission is long term - not pausing because of pandemics or societal disruption. Every individual needs and deserves our important services.

We will continue working together and working hard to be there to answer the call when our community needs us most. We humbly thank you for your generosity.

As CEO, I do not take your support of Hospice of Southern Maine (HSM) for granted. We value each donation and especially appreciate those of you who sent your gift as a way to say 'thank you' for the care we provide. Last March, when COVID-19 took the world by surprise, and we urgently needed PPE and financial support, the community's response was humbling. Food arrived from local restaurants, handmade masks were dropped at our door, business supporters gave us their extra N95s, foundations called to ask how they could help, and the kindest love notes arrived in our mailbox. From the bottom of my heart - thank you.

As the world seemingly turned upside down, so did many of the ways we traditionally provided care. From adapting to new safety protocols to setting employees up remotely and holding social work, chaplain and grief support visits virtually, I am so proud of our team for responding so quickly to change and adopting new practices for keeping everyone safe.

One bright spot in 2020 was opening our new Hospice Center at 390 US Route One in Scarborough. Throughout this report, you'll see photos of the new building, and I personally look forward to one day soon being able to greet you in person at the front door and offer you a tour myself.

While 2020 proved that we never know what the future holds, we do know that our services will continue to be needed. While the pandemic has been a challenge, we've shown that we are better together and that HSM is committed to delivering the highest quality hospice care no matter the circumstances.



A handwritten signature in blue ink that reads "Daryl J. Cady". The signature is fluid and cursive.

Daryl J. Cady
Chief Executive Officer

2020 Vital Statistics

Hospice of Southern Maine helps people live their best lives, even at the end of life.

In 2020, 93% of patients received care at home. For those needing additional support, care is available at Gosnell Memorial Hospice House.

Hospice is unique in that it also includes emotional, spiritual, and social services support for the patient and family. Grief support is offered at no charge, and available long after the death of a loved one.



Patients



Individuals received grief support



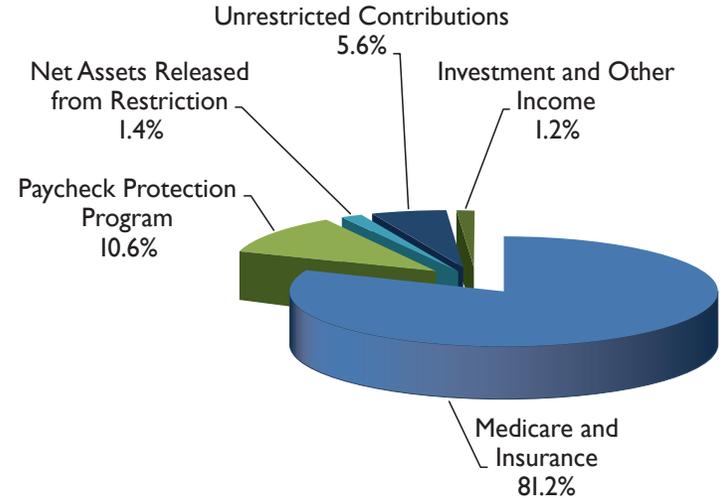
Of family caregivers said they would recommend HSM



Hours contributed by 112 volunteers

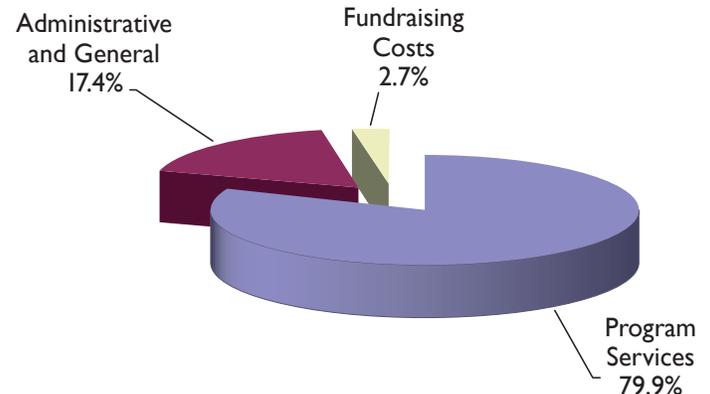
Revenue & Support

Medicare & Insurance, net.....	\$ 14,254,382
Paycheck Protection Program.....	1,856,540
Net Assets Released from Restriction.....	245,076
Unrestricted Contributions.....	978,026
Investment and Other Income.....	217,509
Total Revenue & Support.....	\$ 17,551,533



Operating Expenses

Program Services.....	\$ 13,085,966
Administration & General.....	2,859,799
Fundraising.....	439,065
Total Expense.....	16,384,830
Excess of Revenue Over Expense.....	\$ 1,166,703





Mary T. Pinto

Mary T. Pinto
Finance Director

Hospice of Southern Maine is most grateful for the generous contributions of our donors who work with us to ensure that all in our community who are seriously ill or grieving are well-cared for.

When the COVID-19 pandemic took hold in early 2020, HSM's attention moved to protecting the safety of our employees, patients, and their families from the novel virus, and determining how to maintain high quality care in a very restricted environment.

Among the many unknowns at the outset of the pandemic was the impact on our financial position. We anticipated that the lockdown would result in fewer patients in our care due to visiting constraints in homes, facilities, hospitals, and physician offices. The choice of hospice is often the result of patients consulting with family, friends and healthcare providers as they make their care decisions. Indeed, the numbers of patients in our care did begin to decrease as the months wore on, which meant a reduction in operating revenue.

Knowing the depth of knowledge and experience of our staff, HSM was determined to maintain our employee levels at pre-pandemic levels while our revenue began to drop. We could not predict the future impact of the crisis and we wanted to keep our HSM family intact and ready to serve our community in need. HSM was fortunate to receive a loan from the Paycheck Protection Program to help us weather the financial downturn. We were able to meet our mission without worrying about our ability to cover our costs. The loan, used to cover personnel and other allowable expenses, has since been forgiven.

We also predicted we would see a decline in community support as the economic impact of the crisis set in. Our generous community surprised us with an outpouring of gifts as they shared a mutual desire for us to adapt and be able serve – especially in the lonely times many have experienced this past year.

We are sincerely grateful to those who allowed us into their lives during these uncertain times and for the continued community support that helps us do so.

Our independent auditor provided an unmodified opinion in their report of the 2020 financial statements.

2020 Board of Directors

Paul Wolf, *Chair*
Kennebunk Investment Services

Theresa Desfosses, *Vice Chair*
State Manufactured Homes, Inc.

Chris Coon, *Treasurer*
Maine Medical Center

Melanie Feinberg, *Secretary*
Community Member

Daryl J. Cady, *CEO, Ex-Officio*
CEO, Hospice of Southern Maine

Donna DeBlois
MaineHealth Care at Home

Annette Gosnell
Community Member

Heidi N. Hansen
Community Member

Mark Jones
Saco & Biddeford Savings Institution

Laura Madigan-McCown
Community Member

Edward J. McGeachey, *Past Chair*
Community Member

Frank McGinty
Community Member

Fernando Moreno, *MD, Ex-Officio*
Medical Director, Hospice of Southern Maine

Patricia Weigel
Norway Savings Bank

Tracey Weisberg, *MD*
New England Cancer Specialists

Nathan Wilson, *MD*
Community Member

2020 Physicians

Maine Medical Center

Rachel Blake, MD

Kristina Conner, MD

Karen Dmytrasz, MD

Rebecca Hutchinson, DO

Rebecca Kalman, MD

Ann Magner, MD

Richard Marino, MD

Fernando Moreno, MD

Thomas Morrione, MD

Isabella Stumpf, DO

Southern Maine Health Care

Lisa Carpenter, DO

Marshall Chamberlin, MD

William Frank, MD

Hospice of Southern
Maine's partnership with
Maine Medical Center and
Southern Maine Health
Care enables our patients
to receive medical services
from specially trained
physicians 7 days a week.



2020 Leadership Team *(pictured L to R)*

Kyra Chamberlain
Clinical Operations Director

Heidi Farber
Development and Outreach Director

Daryl J. Cady
Chief Executive Officer

Stephanie Hutchins
Human Resource Director

Michelle Malo
Quality and Compliance Director

Mary Pinto
Finance Director

Stewart Steele *(not pictured)*
Information Systems Director

Fernando Moreno Jr., MD
Medical Director and Hospice Physician

Kristina Conner, MD *(not pictured)*
Associate Medical Director and Hospice Physician

Our high-quality care would not be possible if not for a dedicated team of employees supporting the agency's mission with medical, financial, HR, IT, fundraising, and other administrative support services.

Navigating a COVID world

**Yes, it was challenging.
And, there were silver linings.**

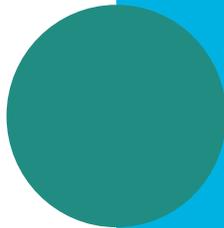
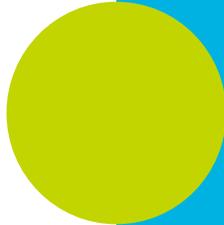
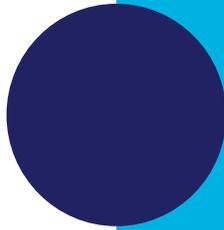
We learned we could provide the same excellent care we always have, but now we were able to provide grief support — individual grief counseling, support groups, workshops and memorial services — to family members throughout the United States and beyond.

We were able to provide grief counseling for a woman and her daughter in Paris, France, following the death of the woman's mother in Colorado, and we have been able to continue providing grief support to a client who moved to Amsterdam after the death of her husband at the start of the pandemic.

We discovered that grief support can be as rich and meaningful when done virtually as it is in person. Although we look forward to the day when we can come back together in person, we also have learned the value of continuing to offer virtual bereavement services when it best meets the needs of the individual.

“The outside world during COVID seems to reflect my grief. It’s isolating, confusing, and uncertain.”

“No loss or death is the same and no experience of grief is the same. Both the landscapes of grief and coronavirus are brand new.”



2020 brought many changes, but what hasn't changed is Hospice of Southern Maine's commitment to serving anyone who needs us. As with so many things these days, at the beginning of the pandemic, our Bereavement Services Department began meeting with clients on a virtual platform. Doing so provided a unique opportunity to connect with people from all over the country, many of whom could not travel to visit their loved ones. Providing support after the loss of a loved one is integral to our mission and through generous support from our community partners and supporters, we are able to provide this service free of charge. While we hope to begin seeing clients in person again, for now, we know that we can continue providing compassionate grief support services regardless of location and barriers set forth by the pandemic.

Hospice Center Opened!

In the summer of 2020, Hospice of Southern Maine's new Home Hospice Center opened its doors. Planning began in 2017 and a capital campaign to support our growing home care team of physicians, nurses, hospice aides, chaplains, social workers, volunteers, and grief support personnel followed. Over the course of three years, the \$6.75 million dollar project is nearly fully funded. Through generous contributions and support from our community we have settled into our new home and continue to work hard every day fulfilling our mission to provide compassion, care, and comfort through end of life.



Ready for Tomorrow

The Home Hospice Center building project is complete!

While COVID has prevented us from fully opening our new Home Hospice Center to the community, it has had the immediate positive effect of giving our agency greater visibility in the community and providing safe, well equipped space for employees who cannot work from home.

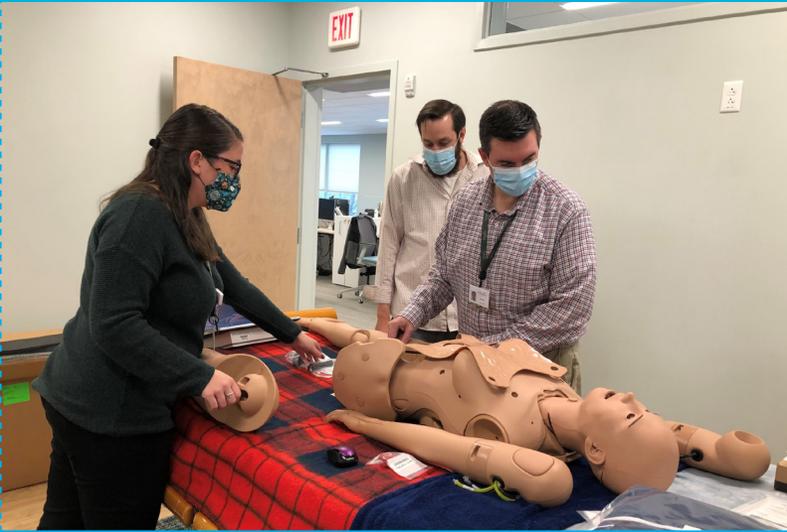
Recruiting, retaining, and developing a compassionate and high-performing team is a top priority.

Despite the healthcare worker shortage across New England, HSM has been nearly or fully staffed for the past year by setting itself apart as a preferred place of employment, offering competitive pay and benefits to improve recruitment and retention.



According to U.S. census data, Maine has the oldest and fastest aging population in the country, with the share of Mainers over age 65 currently at 21% and projected to rise to nearly 30% by 2040.

This dramatic shift will affect all healthcare providers. At HSM, we've already begun to see an increased demand for our services, and we are growing to meet that demand.



HSM's Erica Hall, RN, Erica LaPointe, RN, Michelle Bradbury, and Allison Shepard took part in this year's Lunder-Dineen Maine Nurse Preceptor Education program from the Lunder-Dineen Health Education Alliance of Maine.

Nurses and clinical educators from across Maine who complete this program are empowered to guide, teach, and support nurses at all stages – from nursing students, newly graduated nurses, and experienced nurses transitioning to new roles – with the overall goal of advancing professional satisfaction and ensuring the highest quality, patient-centered care.



Volunteer Spotlight

Before retiring, Cheryl Robbins was a Certified Nursing Assistant (CNA) by profession, working in private duty and at a local care facility. But her interest in hospice and end-of-life care really took hold while caring for her parents during their final days. Impressed by what she saw and impassioned by the mission of hospice, Cheryl reached out to Hospice of Southern Maine to begin her journey as a volunteer.

After going through the training course, Cheryl began volunteering in the home care program. She visited with patients in their homes providing companionship, care, and support. After some time, she transitioned to Hospice of Southern Maine's in-patient facility, Gosnell Memorial Hospice House. With her years of experience as a CNA, working at Gosnell was a natural fit for Cheryl. Always wanting to do more and as much as she could for the patients that she cared for, Cheryl took part in HSM's Helping Hands training course to assist clinical staff in and providing hands-on care to patients.

Over the years, Cheryl fondly remembers many patients who have touched her life. In particular, she recalls a young man she described as having no family and totally alone. "Through our visits, I got to know him and learned that he wanted his body donated to science to make a difference. It was a privilege to know him and work side-by-side with the hospice staff to make that happen," she says. Cheryl is an advocate for hospice care and believes strongly in the mission and services that hospice has to offer. "I always feel good when I end my volunteer shift. I know that I have helped make a difference and positively impacted the lives of my patients and their families."

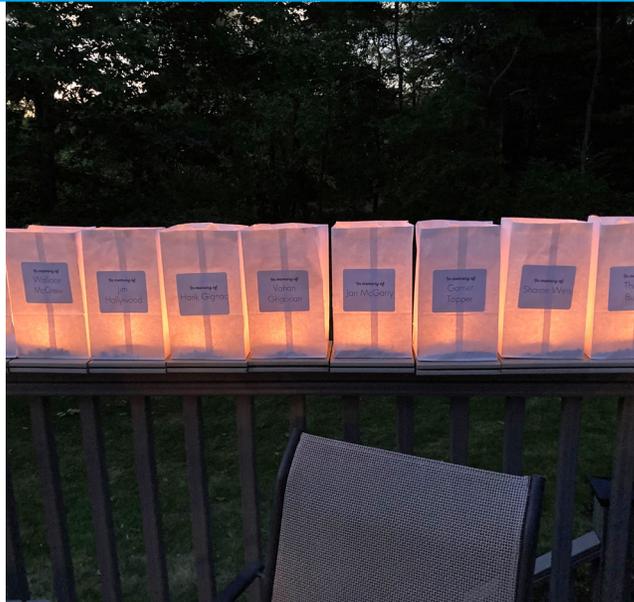
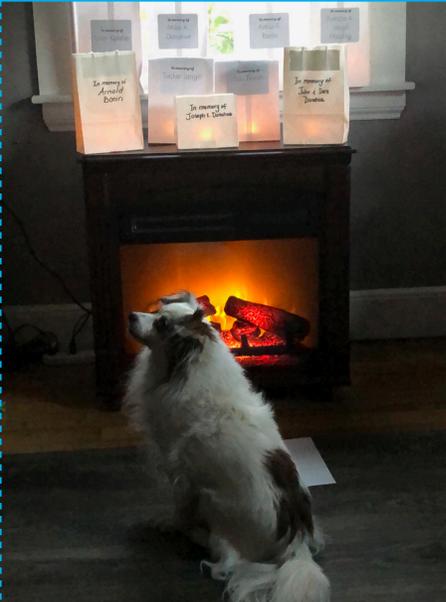
Cheryl's commitment to community service runs deep. For five years she was a volunteer EMT in Gorham, where she has been a lifelong resident. She serves on the Board of Directors at the Lakes Region Senior Center, delivers food for Meals on Wheels, and volunteers for Special Olympics.

Hospice of Southern Maine is lucky to have volunteers like Cheryl. We are grateful for her selfless spirit, service to others in the community, and her tireless efforts to create the best end of life possible for patients and families.



Virtual
Hike for Hospice





Virtual
**Circle
of
Caring**

Donor Appreciation
Event



Daryl Cady



Hospice of South...



Hospice of Souther...



Heidi and Ken Farb...



paul wolf



Peter Haynes



Mark Jones



Dan Emery



Annette Gosnell



bob Hardison



MERYL Nierman



Arthur LeBlanc



Kristina Conner



Melanie Feinberg



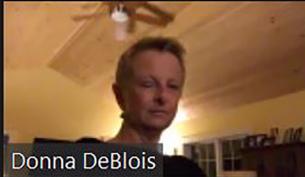
samuel Ladd



John Veltri



David Warren



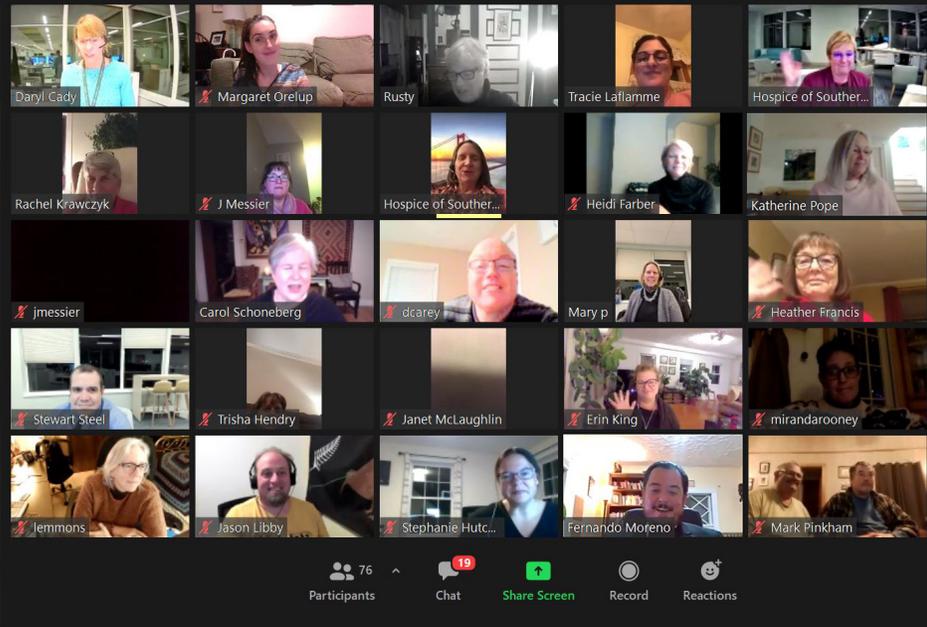
Donna DeBlois



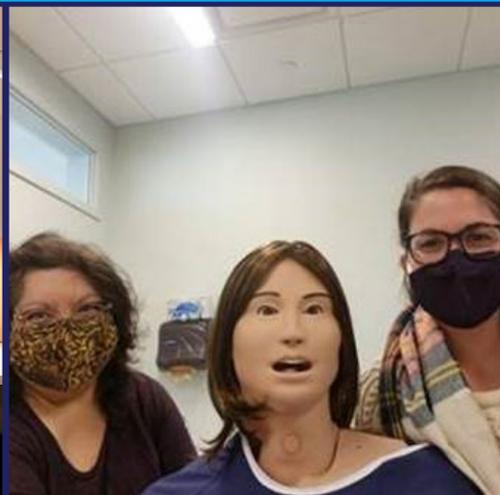
JOAN CONROY



Lucien Crepeau



Virtual Annual Employee Meeting



Clockwise L to R:

Gosnell Memorial Hospice House harpist serenades patients and families with relaxing music.

Ingrid Hews celebrates 25 years as a hospice volunteer.

HSM Clinical Educators set up Juno, our manekin.

Employees gather to celebrate the opening of the new Hospice Center.

HSM was the grateful recipient of many gifts, including masks from Partners for World Health.



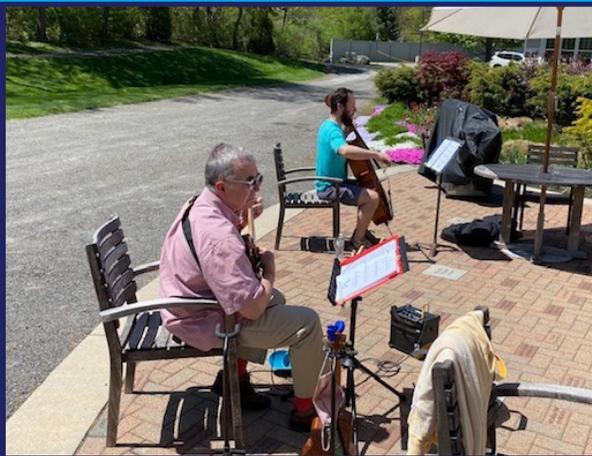
Clockwise L to R:

HeartStrings musicians perform for patients and families from the patio at Gosnell Memorial Hospice House.

Many talented folks made gifts for our employees, including these hand-made ear savers.

Bags of goodies were put together and delivered specially to our staff at Gosnell Memorial Hospice House.

HSM employees rallied during this difficult time. We are grateful for each and every one of them for all they do every day.





Donor Spotlight

Linda Bancroft & Mickey Greene

“Spring holds a special meaning for ALL of us this year, but it is especially meaningful to us as this is the time of year both of us had loved ones at Gosnell Memorial Hospice House. We are grateful that Hospice of Southern Maine was there for them, and there for us and our families as well.”

Since opening its doors, Hospice of Southern Maine has cared for more than 17,000 patients, each with their own unique story. Sometimes family and friends of these patients become loyal supporters and friends.

Over the years, both Linda and Mickey have stayed closely connected to us, generously giving their time, skills, and financial support to sustain our work. Linda, formerly President and COO of Aquarius Property Management, and Mickey, a retired top executive for Blue Cross Blue Shield and TD Banknorth, recently married and are enjoying their new life together.

This year, we are especially grateful for their significant lead, matching gift to raise critically needed funds for 17 new beds at Gosnell. You can see more information about this in our Spring Appeal mailing and on our website. It is our most sincere privilege to know Linda and Mickey, and we thank them for their kind hearts and generous spirits!

2020 Donor Roll

Legacy Circle | \$25,000 & Above

Anonymous
Andrew P. Barowsky
Jonah and Elizabeth Dyer Charitable Corporation
Annette L. Gosnell*
Mickey Greene and Linda Bancroft
The Jackson Family
Estate of Carrie E. Jenkins
MaineHealth
Estate of James F. Munroe
New England Cancer Specialists
Bob and Janie Schools
Elmina B. Sewall Foundation
The Wildflower Fund

Philanthropy Circle | \$10,000 to \$24,999

Anonymous
The Cabin Foundation
Sam L. Cohen Foundation
Lucien Crepeau
Wendy and Stephen Gaal
George Hissong
The Huntington Common Charitable Fund for Seniors
Maine Community Foundation
In memory of Jane F. McGinn
Monica and Jeff Sanders
Smaha Family Charitable Fund
State Manufactured Homes, Inc.

Investors Circle | \$5,000 to \$9,999

Anonymous

Benevity Community Impact Fund

Margaret E. Burnham Charitable Trust

Conroy-Tully Walker Funeral Homes

Theresa M. Desfosses*

Jamie Elliott

Joan R. Fink

Jane Elizabeth Fisher Estate

The Eunice Frye Home Foundation

Ruth-Anne Gibson

Nathan H. Howell

Laura Kouba, Ed and Ron Ferriss Family

Lebel & Harriman, LLP

Betsey McCandless

Molly McDuffie

North East Mobile Health Services

Norway Savings Bank

John O'Connell

David and Heidi Perkins

Chad E. Poitras Cremation & Funeral Service

The Simmons Foundation

Tina and Gordon Smith

Margaret W. Soule Charitable Trust
Systems Engineering

Partners Circle | \$2,500 to \$4,999

Anonymous

A.T. Hutchins Funeral and Cremation Services, LLC

Atlantic Resource Consultants, LLC

Karen and Bill Burke

Classic Flooring

Cordjia Capital Projects Group, LLC

Sally J. Daggett

Dow Capital Management LLC

Dan Emery

Bob and Carolyn Hardison

Roy A. Hunt Foundation

Anne Jackson

Law Offices of Joe Bornstein

Holly and Art LeBlanc

Nelson Mead Fund

Network for Good

Partners Printing, Inc.

Lynn C. Potoff

Red Thread | Steelcase

Partners Circle (cont'd) | \$2,500 to \$4,999

Carl Sjolund
Bill and Bonnie Stoloski
Wing-Benjamin Trust

Circle of Caring | \$1,000 to \$2,499

Anonymous (5)
Mrs. Wilder Kimball Abbott
Annette Allen
Helen Andreoli
Paul Appleton
Roger Beaulieu and Jane Gagne
Michael and Nancy Beebe
Lorinda Bradford
Elaine and John Brady
CP Braestrup
Gayle and Daniel Brazeau
Gretchen Burke
Daryl J. Cady*^
Sue and Bill Caron
Kyra and Chris Chamberlain^

Patricia Clark
Joe and Karen Coan
Coffee by Design
The Colpitts Family^
Dr. Kristina Conner
Joan M. Conroy
Chris Coon*
Kim and Tom Cooper
Crow's Nest Property Management, Inc.
Damon Family Fund
Marilyn S. Dashner
Anne Dinsmore and Edward A. Hellenbeck III
Direct Cremation of Maine
Dunton Family
Dave and Patty Ekedahl
Moya A. Elliot
Roland and Joy Eon
Anthony Farides, Jr.
Mary Frances and William Frank
Frederick Bros. Oil & Propane
Michael Galen and Irene Tower
John and Karen Godlewski &
Nancy and Richard Thibodeau

John Herrick Gooch
Mr. and Mrs. James Gorman, Sr.
Gould Family Fund
Nina Gross^
Riaz Hamid
Harvard Pilgrim Health Care
Melissa Hewey and Alan Chebuske
Ralph and Louise Hurlbutt
Martha Hussey
I. Jane Isenberg
Hella Ittenbach
Sheila and Jim Johnston
Mark and Barb Jones*
Jones, Rich & Barnes Funeral Home
William Jose
Saul and Carol Katz
Judith Gosnell Kempe and Ken Kempe
Andrew Keniston
Kennebunk Investment Services
Kittredge Charitable Fund
Gary Koch
Koocher Family Charitable Fund
Jaime Labelle

Marilyn A. Lalumiere
Tom Lavery
Ann Marie E. Lemire
Miriam Leonard
The Sandra and Brian Livingston Fund
Eric and Barbara Low
Patricia A. Lowery
Mad River Foundation
Michelle Malo^
Children of Katherine Maloney
Robert E. McAfee, M.D.
Kerry McBride
Laura and Scott McCown*
Kevin and Loreta McDonnell
Edward and Shirley McGeachey*
Frank and Susan McGinty*
Richard J. McGoldrick
Thimi R. Mina
James Starr Moore Memorial Foundation
Fernando Moreno*
Marion D. Moseley
Jean C. Moulton
The Estate of Rita C. Netto

Circle of Caring (cont'd) | \$1,000 to \$2,499

Thomas R. Newman

Mr. Jeffrey C. Norris and Ms. Laura T. Newman

Harold and Peggy Osher Norumbega Fund

Paquin & Carroll Insurance

Ann and George Parke

Ruby B. Parker

Partners Bank

Richard and Carol Peterson

Katherine S. Pope, M.D.

Ali Ray^

Elinor and Dan Redmond

Rogers and Mary K. Remick

Barbara Rich

Diana Richman

Cornelia Robinson

Taicia Ryan

Carol Schoneberg^

Ann E. Spaulding

Judith Anne Sullivan Estate

Charles Tarling

Michael Tewhey

Maris Wistar Thompson

Martha E. Thompson and Michael L. Taylor
and Family

Town of Cape Elizabeth

Town of Falmouth

Glenn Tulloch

Karl Turner and Susannah Swihart

Jessie Vanamee and Jeffrey Zekauskas

R.T. Vanderbilt Trust

Varney & Co. Benefits Advisors

Philip J. Villandry, M.D.

Stewart Vreeland

The Family of Dorothy Walker

Jeannette M. Wallace

Patricia Weigel*

Tracey and Verne Weisberg*

Paul Wescott Fund

Nathan Wilson and Patricia Gallagher*

Wireless Construction, Inc.

Paul and Judy Wolf*

Woodside Foundation

Janet Yancey-Wrona and Mark Wrona

Ambassadors | \$500 to \$999

Anonymous (2)
Deborah and Michael Alexander
Linda Allen
Rebecca Andreozzi
Ross and Jo Anne Babcock
Brenda Barriault
Chiara Battelli
Julia VanDerburgh Bell
Earold H. Bennett
Rick Bergeron
Sue Blair^
Roger Bowers
Family of Nancy Brackett
James Brennan
Victoria Broadwater
Steven and Richard Brown
Kimberly Bryant^
C Fayette Staples American Legion Aux Unit #57
Brian R. Campbell
Charlene Campisi
Marilyn Cartmill

Clark Insurance
Classic Eyewear
Brian and Carolyn Clement Family Foundation
Comfort Keepers #733
Condello Family
Cross Jewelers
The Crowe Family
Cummings Family Fund
Debbie and Brad Cushing
Barbara Cushman and Susan C. Kramer
Helen Desfosses
Rhonda Desrochers
Janet L. Dooley
Rex and Denise Douglass
Family of Leanne J. Doyle
Kevin and Debbie Duffy
Joseph Dyer
Leonard, Randy, and Carole Dyer
F/V Shitpoke
Heidi and Ken Farber^
Hugh and Betsey Farrington Fund
Fernandez-Devine Family
First Congregational Church of Scarborough

Ambassadors (cont'd) | \$500 to \$999

David and Heidi Fitz

Philip and Stella Fortier

Charles Fortin

Jill Fox

Richard and Heather Francis[^]

Fraternity Lodge #6 IOOF

Sam and Norma Jean Fratoni

Donald Fuller

Deborah Gallant-Hamblen

Ellen Gaulkin

General Dynamics Employees'
Community Action Council

David N. Getchell

Janie Giles

Bernie Gold

Gorham Sand and Gravel, Inc.

Lisa Gorman

Stephen and Karen Green

Hannaford Supermarkets

Heidi N. Hansen*

Hanson Electric

Owen Harrison

Margaret, Emily and Katie Hawkins

Elizabeth Hays

Cookie, Ted, Neil, Josiah, and Samuel Hazard

Donna L. Hazard

The Family of Nelson Hersey

Bartlett G. Hewey

Hooley Family Charitable Fund

Mrs. Beth Houston

Herb and Kathleen Janick

Estate of Carol Johansen

Diane and William Karl

Martha Keller

Susan W. Kelley

Tracy Kelley

Jay Knudsen and the Staff of

Great East Dental

Kozak & Gayer, P.A.

Jamie and Katherine LeBlanc

Patricia Leighton

Michelle and Marc Lesperance

Liberty Mutual Insurance Company

Thomas A. Little

Jeannine Loiselle
Amy and Jeremy Lombardo
Craig Lund
Linda and David MacLeod
James and Courtney Maloney
Anthony Mancini
The Marles Family - Laura, Pamela and Robert
Ruth Martin
Paul and Laura McGrath
Latie McLean
John McWilliams
The Messier Family
Kenneth Monroe
Kevin Montminy
Sandra L. Moody and Donna J. Moody
Kristen Nelson
Nelson-Reade Law Office, P.C.
Nesher Family Charitable Fund
Jeremiah Newbury
John Norris
Northeast Delta Dental
Thomas Novak
Lisa O'Donnell

Tonda L. Olson
The Ouellette Family
PanTim Wood Products, Inc.
The Children of Joan Parison
Lynne Parker and Ric Beyler
The Pedersen Children
Linda Peyton and Morris Hancock
Pivot Labs, LLC
Steve Poirier
Preti Flaherty Beliveau & Pachios, LLP
Donald Pyer
Bob and Sandy Quentin
Family of Diana Ricker
Hugh P. Robinson
Timothy and Maren Robinson
Velma Ronfeldt
Bud Rousseau
Orrin Sawyer
George Schott
Lawrence D. Selfridge
Charles A. Sherman III
South Congregational Church UCC
Joseph and Susan Spagnola

Ambassadors (cont'd) | \$500 to \$999

Spectrum Healthcare Partners
Anne and Jack Spiegel Fund of the
Maine Community Foundation
Sarah Sprogell
Joseph St. Hilaire
Lara Stammell and Family
Donald Starr
Anna and Joseph Stein
Brian Steppacher
Starkey Steuernagle
Merle Steva
Terri and Christopher Stevens Giving Account
Virginia E. Swain
Jean H. Thomas
Yvonne Topping
Janan Tudisco
The M. & R. Tyburski Family Fund
Soula Varaklis
John Veltri
VerLee Family Fund
Vigeant Family

Neal Vining
Family of Barbara Wall
Devoted Daughter Lisa Deubel Weigle
Dan Wellehan
Muriel White
Anne P. Woodbury
Woodfords Congregational Church
Suzanne Woodward and Family
The Family of Daniel Worthley
Wright-Ryan Construction, Inc.

Supporters | \$250 to \$499

Anonymous (3)
Linwood Abbott
Diane Abraczinskas
Donna Albury
Altrusa Club of Portland Maine
Amalgamated Transit Union
Carol R. Anderson
Andrew and Julie Armstrong
Barbara Baisley
The Barlock Family

Kathleen and Fred Bayley
BCM Environmental & Land Law, PLLC
Beaumont Financial Partners, LLC
Roland Belair
Roy and Chris Berberian
Bet Foster Charitable Fund
Patricia A. Beville
Robert J. Blanchette
Cynthia Boulay
Breckenridge Insurance Group
The Brooks Foundation
Kathy Byrne
Sylvia J. Cable
Cadot Family Fund
Caron & Bletzer, PLLC
Gregory Caron
Kimberly Carter
Frank Casilio and Barbara Icovitti
Jacqueline Chauvin
Connors Giving Fund
Larry Cosmo
Fleurette P. Cote
Elizabeth Cox

David Crockett
Nancy E. Crowell
Danelle E. Daley
Diane Davis
Thomas Dobens
Susan and Steven Dobieski
Pamela and Dennis Doyle^
Douglas Dransfield
Thomas and Leslie Dupuis
Peg and Dan Dwyer
Susi Eggenberger and Douglas Rogers
Emerson Apparatus
Jo Anne Fedion
Patricia S. Fienemann
Rick Finberg
First Choice Title Company, LLC
Linda Flanagan
Roger Fontaine
Kelly Frantzen
Chuck and Helen Frazier
S. Elizabeth Fudge
Aline Gagne
Brian Gaudet

Supporters (cont'd) | \$250 to \$499

John and Terry Giddings

Go Getters

Leon and Lisa Gorman Fund

Sandra Green

Maureen M. Grubb

Joyce Haley

Pauline Hall

Hannaford Supermarket and Pharmacy

Edward and Toni Hanson

Susan J. Harkins

Bruce and Constance Hartman

Peter L. Haynes

James and Beverly Heald

Ed Heisler Giving Fund

Hemphill Family Fund

Robert Henderson

Cathy Hendrix

Ann Henke

Hews Company, LLC

Hillcrest Retirement Community

Ronald Hodge

Tim and Debra Honey

Cathy Houlihan and Bo Norris

John and Maria Hughes

Hutchins Trucking Company

Donna Irish

Michael Israelson

Robert M. Jacobson

Jennifer Jafari

Ron and Tari Joyce Charitable Fund

James Kalperis

Bud and Wendy Kellett

John Kiernan

Barbara Kinder and Joseph Adams

Kris Way Truck Leasing, Inc.

Michael Lally

Mrs. Patricia Lambrew

Michael Langdon

Monique LaRocque

Margaux LeBlanc and Jack Walpuck

Frances LeMieux

Stephen Lerman

Drs. Jo Linder and Samuel Solish

Santo Lombardo

Judith MacInnes
Julie Marshall
Massabesic Lions Club
Kim and Jim McBride Charitable Trust
David McKnight and Lillian Eyre
Wealthy A. Merrill
Moe's Original BBQ
Moody's Collision Centers
Ellen Muglia
Matthew Murphy
New England Vascular Access
Chrystal Nolan
David Ott
Anne Page
Harry Page
Richard Palombo
Toni L. Passerman
Arnold Peterson
Gail A. Philbrook
Family of Alan A. Porter
Jeanne Powell
Patricia C. Pratt
Heather Provencher

R. M. Davis
Ann Rancourt
Rangeley Congregational Church
Ransom Consulting, LLC
William Ribas
John and Joanne Rich
Margaret Rider
Melissa Roscoe
Eric Rzepka
Kathleen Sangillo
Saunders Electronics
W. Schafer and Ethel Bean
Karin Schott
Becky Seward
Celeste Shinay
Cheryl and Kevin Smith
The Sparta Family
St. David's Budget Box
Dan and Linda Stanley
Carole Starr
Janet M. Steeves
Sterling Associates
Mark Stitham, M.D.

Supporters (cont'd) | \$250 to \$499

Lorraine Sullivan
The Family of Jim and Grace Swett
Leona M. Thibault
Donna B. Thompson
Fred and Bibi Thompson
Top Quality Medical, Inc.
Mark Towle^
Karen Twohig
United Way of Greater Portland
Unity Lodge #3 loof
University of New England
Michael and Diane Vaughn
Nancy A. Wanderer and Susan Sanders
David E. Warren
Jim and Tricia Wasserman
Bradford Watson
Westbrook Police Association
James White
Willowdale Golf Club
Edward Winn
Cathy and Ted Wirth

William B. Wise
Irene Wood
Wood Family Irrevocable Trust
Gillian Woodcock
Kate and V.J. Wormwood
Earl Worsham
Joanne Yestramski
YourCause, LLC

Friends | \$120 to \$249

Anonymous (7)
Marjorie Acheson
Stacey Allen
Mr. and Mrs. David Anderson
Florence and Dan Arent
Betts and C.D. Armstrong
Nancy Armstrong
Ann and Steve Arsenault
Mary Ashby
George Aud
William and Doris Baker Bedford, Jr.
Blaine Barbera and Karen Galos

Valerie and John Barbour
Dan Barker
Danuta M. Barnard
Beverly BaRoss
Ernest, Regina, and Nancy Bastianelli
The Beaulieu Family
Deborah Behrens
Edward Belanger
Barbara Bell
Donald Benere
Bentley's Saloon LLC
Biddeford Savings, a division of
 Maine Community Bank
Sandra Binette
Amira Bixby
Ben and Helen Black
The Blackbaud Giving Fund
Steven and Lisa Boissonneault
Robert and Jane Bolduc
Boston Consulting Group
Karen Bragdon
Marguerite Brocard
Richard Brooks

Tom and Sue Brown
Janet and Phil Bruen
Dan and Dale Bryant
Larry and Charlotte Burpee
Rhoda Butler
Sheila and David Cabana
Caldwell Scavotto Family Fund
Judy Callahan
Ardis Cameron
Jean B. Cash
Janet Castle
Anthony Cekada
Roger and Glennis Chabot
Lisa Chretien
Mr. and Mrs. Frank Cicero
Stacey Cimino
Dawn Clements
Richard and Cindie Collins
Gina Crangle
Stacey L. Cullen
Mary and Tom Cushman
Carol Daley and Steven Kaatz
Friends of Linda Davis^

Friends (cont'd) | \$120 to \$249

Donna DeBlois*

Anthony Debruyn

Ann Deering

Nancy W. Del Borgo

David and Marie Desjardins

Jerry Dienes

Joan A. Ditson

Charles Dodge

Linda Donahue and Siblings

Beth Doty

Anne G. Dsupin

Paul Dutton

Bill and Carol Ellis

Elsmere BBQ

Jill Emery

Linda and Willis Emmons^

Jill and John Ferguson

Firehouse Gang

Diane and John Fish

Richard Fitzgerald

Joyce Foley

Nancy and Joe Foran

Lannie Foster

Nick and Barbara Fowler

Roxanne Frenette

Raymond D. Gauvin

Carmen F. & Angie Genzabella

Jane Gerrish

Julie Gilbert RN^

Kelly Gillen

Girls Night Out Girls

Thomas Glotzbecker

Bonnie Glynn

Connie Goldman

Judith Golin

Elizabeth Goodwin

Ms. Renee Gore

Nancy Greska

Julia Grigg

Marie Guerin

Edward J. Guevin

Deborah Hall and Clay Graybeal

Debby Hamblen

Linda Hanscom

George and Margaret Hansen
Gladys Hanson
Christopher Harnois and Family
Diane and Richard Hayes
The Hendrix Kids
Deborah Henry
Grace Hodge
Peggy Hoff
Rachel and Larry Holmquist
Holy Trinity Philoptochos Society
John E. and Linda M. Howard
Marshall and Audrey Hughes
Denise Iafolla
Iatse Local 481
Romeo Jalbert
Ken and Penny Janosick
Kathi Kalicky
Pat and Rick Kaye-Schiess
Russell and Donna Keenan
Kristen Kelliher and Dr. Norton's
first year students
Albert V. Kelsey
Kennebunk Storage Solutions

Barbara A. Keppel
Hung Khuu
Elizabeth and Mary Lou Kiley
Senetta Koch and Leslie Koch
Ann R. Koehler
Carolyn Krahn
Nora Krevans
Elizabeth Krill
Ms. Kelly LaBrecque
Muriel E. LaChance
Dale A. Lancaster
Irene LaRoche
Carmen Lauritsen-Keegan
Angela LeBlanc
Cameron LeBlanc
Maxim LeBlanc
Eva P. Lee
Richard and Nancy Lemieux
David and Elaine Lewis
Douglas and Constance Libby
Mark Lilley
Christine Linnehan
Margaret Littlefield

Friends (cont'd) | \$120 to \$249

Candace Longyear
Alan Lukas
Marion and Henry Lundgren
K. C. and Susanne MacArthur
Roseann MacIsaac Larabie
Tracy MacPhee
David Maloney
Tim and Kate Manahan
Jerilyn Mancini
Louis E. Marcucci
Amy Martel
Brett Mash
Sarah D. McGibbon^
Taeko McKenney
MEMIC
Joy Mills and Arthur Benedict
Karl and Mickie Minster
Michael Monaghan
The Moran Family
Tony and Connie Morella
Joan Morton

Mary Lou Moulton
MSAD 6 Technology Department
Jane Mullen
Lynda Mullen and Susan E. Garfield
Judith Murphy
Rev. Susan Murphy
Murray Family Foundation
Tim and Jean Neale
Kenneth and Mary Nelson
Bonnie Nolan
Northrop Grumman
James and Lona Norton
Anne Noyes
Linda O'Bannon
Jim Otis and Deanna Valente
Michael G. Ott
Carmela Palanda
The Palmer Family Fund
Denise and John Palmer
Douglas Palmer
Jane C. Palmer
Paul Panish and Tess Hall
Carol R. Parks

Patco Construction, Inc
Shirley Patstone
Betty and Fred Pease
Marsha L. Pease
Catherine Pinto and Flemming Lund
Nancy Plaisted
Sean Plaisted
Elizabeth Pope
Madelyn and Andrew Pratt
Robert Provencher
Richard and Donna Prybyl
Michelle Przybylowicz
Clifford Randall
Gloria Ravesi
Dr. Daniel and Nancy Ravin
Barbara Reny
Family of Shirley T. Reynolds
Robert C. Richards
The Richardson Family
Riegel Family Fund
The Rigazio Families of Andover
Jennifer Roberts
Carol and Craig Robinson

Rachael Rogers
Christopher Saladino
Ann Sanders
Jean C. Saunders
David L. Savage
Dan Sayre
David and Martha Scarlett Charitable Fund
Julia Schnaidt
Barbara Seelen
Kristen Seeto
Mr. Charles A. Sherman IV
David and Brenda Skillin
Marcia Soper
JoAnn Sparks
Katie Spatz
Spurwink Services
Clare Stack
Stewart Steel^
Dr. Audrey Stempel
Roy and Sharon Stephenson
Walther Stephenson
Evelyn Stevens
Bette Stone Lee and Pamela Stone Gaudet

Friends (cont'd) | \$120 to \$249

John K. and Elizabeth Sullivan Giving Account
Greg Sweetser
Robert and Victoria Swerdlow
The Bob and Beverly Swett Family
Patrick Swett
Paul Szlosek
Betty and Stuart Tacy
Anita Taylor
TD Bank Commercial Workout Department
Nancy & F. Mark Terison
Terry Garmey & Associates, LLC
Dean Tourigny
Judy Tripp
Robert and Joan Troccoli
Sara Truesdale
Kadita Tshibaka
Erin Tullock
Marjorie Twombly
United Way of Central &
Northeastern Connecticut
Michael Verlander

Jack and Rita Voss
Martha Walls
Family of Veronica C. Walsh
Deborah Bedard Ward
Gwen Washburn
Tom and Joanne Wells
Debra Wentworth
Linda White
Vickie Wilcox
Sally Willis
Gary and Elizabeth Winship
Women in the Middle, First United
Methodist Church of Delmar
Women of The Moose
Womens Fellowship of West Newfield
Mr. and Mrs. Ferdinand L. Wyckoff, Jr.
Maria Zielezny

* 2020 Board of Directors

^ HSM Staff Member

All supporters of the Hospice Center Capital Campaign will be recognized in the upcoming Campaign Report.

Compassion, care and comfort through end of life.


Hospice
of Southern Maine
When each moment counts

390 US Route One
Scarborough, ME 04074
(866) 621-3640

www.hospiceofsouthernmaine.org

Cover Image: Trent Bell Photography 2020

Hospice of Southern Maine is a nonprofit 501(c)3 organization. Hospice of Southern Maine does not discriminate against any person on the basis of race, color, sex, sexual orientation, gender identity, physical or mental disability, religion, age, ancestry, national origin, genetic information, and veteran status (of certain types), in its services, activities or employment. For further information about this policy, contact the Section 504 Coordinator at (207) 289-3640, Toll Free (866) 621-7600 or Maine Relay 711.