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Dear Friend,

I never thought I would be writing to you in the middle of a world crisis. And yet, here we are. Because you and I know communities are better together, I felt it important to reach out to you during this time.

How are you? Are you okay? We are thinking of you!

As a supporter, you may be wondering what Hospice of Southern Maine (HSM) is doing amid the COVID-19 pandemic. When the new year dawned and COVID-19 spread to and across America, HSM sprang into action. I am reaching out today to reassure you that we are prepared, protected, and continuing to provide compassionate end-of-life care during this unprecedented time.

Our care is needed now more than ever. We are facing extraordinary challenges, and no one understands that better than our front-line employees.

“We are a close-knit family providing support to one another. COVID-19 has actually unified us, making us stronger together on the front-lines,” said nurse and Gosnell Memorial Hospice House Manager, Keirsten Littlefield, RN.



We are here for our community partners, and they for us. We are collaborating closely with hospitals, offering our services to support hospitalized patients with COVID-19. Likewise, hospitals and many other businesses and individuals have shown their support for us in the most moving ways. From donating protective equipment, to delivering hot meals, or sending love notes full of encouragement and kindness, I have been incredibly inspired, and am so appreciative of this special community we live in.

MAIN OFFICE:
180 US Route One
Scarborough, ME 04074

GOSNELL MEMORIAL HOSPICE HOUSE:
11 Hunnewell Road
Scarborough, ME 04074

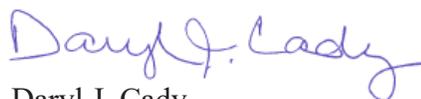
T (207) 289-3640
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F (207) 883-1040

We still go above and beyond for each person. At the beginning of the COVID-19 crisis, a gentleman with a U.S. Marines blanket and his Maine State Trooper hat was admitted into our care. He lost his sight, but could hear and loved to tell personal stories of service to others. Recognizing these interests, the Hospice of Southern Maine care team arranged for a bagpiper from the Maine State Police Pipe and Drum Unit to play for him. They knew that just hearing the music would provide a sense of calm during this difficult time. On the day the bagpiper came to Gosnell Memorial Hospice House to play, everyone nearby stopped to listen as the emotional notes filled the hallways.

We will be here when the crisis is over. Caring for patients amid the COVID-19 crisis has not been without its difficult moments. Even though I am not sure what tomorrow will bring, or what the full impact of the pandemic will be, I can tell you that with your help we will be here, fulfilling our mission to provide outstanding end-of-life care for weeks and years to come.

Rest assured that your gifts continue to work, especially now, during this challenging time. Now, more than ever, we need your faithful support.

With gratitude and wishes for good health,



Daryl J. Cady
Chief Executive Officer

P.S. If you are looking for an immediate way to help, please consider **making a gift** or **donating supplies** online at www.hospiceofsouthernmaine.org/spring-appeal.

