



PREPARATION IS NECESSARY PRIOR TO TREATMENT

You will need to have your residence prepared in advance to our Service Professionals appointment time. The following steps MUST be performed:

- 1. Empty all dresser drawers.
- 2. Remove all clothing, linens (sheets & towels), curtains, stuffed animals, etc. anything made of fabric and heat them in your dryer at the hottest setting for at least 30 minutes. Afterwards, seal them in tightly tied clean plastic bags or put them in plastic containers with tight fitting lids.
- 3. If something cannot be heated in the dryer, it should be dry-cleaned. Place those items in a sealed bag before taking them to the dry cleaner.
- 4. Put shoes, purses and other personal items in tightly closed plastic containers or in a tightly tied plastic bag.
- 5. If you already have zippered mattress bags on your mattress and springs, please leave them on.
- 6. Be sure your floors have no personal items on them other than furniture. They should be empty.

MATTRESS ENCASEMENTS ARE REQUIRED. They can be purchased from Spencer Pest Services or the resident can provide them. If the resident is providing, they MUST be available to our Service Professionals the day of treatment. We will install them for you. ALL box springs and mattresses MUST be encased.

SPECIAL NOTES:

- ▶ Before treatment, remove birds, fish and other pets, from the residence. If the fish cannot be removed, disconnect the air pumps and cover the tanks with plastic sheeting and secured tight.
- After initial treatment only, all persons and pets must stay off the floors and upholstered furniture for at least four hours to make sure treated surfaces are dry.
- ▶ The materials used are all EPA-registered. Treatment is considered safe and effective, when they are applied according to the label directions and are completed by a licensed service professional.
- ▶ The treatment will not harm houseplants.

NO ONE, including pets, may be in the residence during treatment or for 2-3 hours after treatment.