



THE TRUE  
**IMPACT**  
OF OUR WORK



CATHOLIC CHARITIES MAINE  
2018 ANNUAL REPORT



## How do you measure the impact of:

- ...the first day of sobriety
- ...an hour of companionship
- ...a filling meal
- ...a better start in life
- ...a healthy smile?



For all of us who work and support Catholic Charities Maine, the impact of what we do is what drives our passion to fulfill our mission:

**To empower and strengthen individuals and families of all faiths, by providing innovative, community-based social services throughout Maine.**

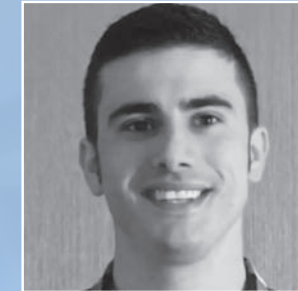
For our 2018 report, instead of just telling you what numbers we served, we'd like to show some examples of the TRUE IMPACT of our work — so you can see just how much your support means to those we serve — and to us!

Thank you, we couldn't do it without you.



"I'm a refugee myself, so when I got out of school, I wanted to make a change in people's lives, like Catholic Charities did for me."

— Djordje Mandic  
Refugee & Immigration Services



"I love to come to work each day, because I am able to watch children and families grow and learn together and I see the impact that my staff make every day."

— Leslee Pierce  
Director of St. Elizabeth's Child Development Center



"I love the wonderful diversity of programs at Catholic Charities. I've worked here 39 years, I've had the opportunity to impact young children, seniors, people in recovery — where else could you do that?"

— Don Harden  
Director of Aging Services

## We love making an impact!

Like the clients we serve, we come from all backgrounds and all walks of life, but we all share a passion for making a difference:



"There is something new and exciting every day... there are opportunities to help people in ways you never imagined."

— Dixie Shaw  
Director of Hunger & Relief Services

"When I come every day into the office, I feel like I am helping to change something about the life of somebody...and that's really very compelling and rewarding."

— Baba Ly  
Assistant Director of Refugee & Immigration Services



"I do think we make a difference in people's lives, both in terms of meeting their immediate needs and demonstrating the dignity and compassion that really characterizes the care that we provide."

— Jeff Tiner  
Chief Clinical Officer

## 2018 BY THE NUMBERS:

**600+** employees and **700+** volunteers served nearly **50,000** Mainers at **23** sites all over Maine through more than **20** programs & services:

### BEHAVIORAL HEALTH NETWORK



# 1,203 adults

struggling with a mental illness or behavioral disorder received treatment, with **97%** being treated for severe, persistent mental illness **able to avoid a medical hospitalization.**

### SEARCH

(SEEK ELDERLY ALONE, RENEW COURAGE & HOPE)

# 23,712 hours

spent playing cards and in conversation with our SEARCH volunteers **helped 228 seniors feel less isolated and alone.**



### CHILD DEVELOPMENT CENTERS

# 10,000 books

read helped instill a love of learning in 299 children enrolled at our nationally accredited

St. Elizabeth's and St. Louis Child Development Centers.



### CHILD & ADULT CARE FOOD PROGRAM

On the 50th anniversary of this Federal program,

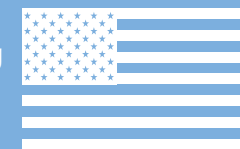
# 5,223 children

in Maine child care facilities enjoyed **a healthier start in life** through exercise and nutritious meals.

### REFUGEE & IMMIGRATION SERVICES

# 174 new Mainers

took their first steps to realizing their American dream, exceeding the goal of securing job placements by 39%.



### CHILDREN'S BEHAVIORAL HEALTH HOME AND FUNCTIONAL FAMILY THERAPY

# 339 CHILDREN AND TEENS



were empowered through our Children's Behavioral Health Home service and Functional Family Therapy where **100% of students remained enrolled in school** while in treatment.



### LANGUAGE PARTNERS

Language Partners, our professional interpreting program, representing **124 interpreters from 21 countries and speaking 40 languages** provided more than

# 16,800 hours

of service at appointments with doctors, teachers, social workers and others for 4,202 clients to ensure everyone has a voice, and that every voice is heard.



### FOOD BANK AND FARM FOR ME

In addition to putting **food on the table for 20,574**

individuals living with daily chronic hunger through our Food Bank, **WE DISTRIBUTED 51,070 pounds OF LOCALLY-GROWN PRODUCE** through our FARM for ME program, ensuring more nutritious and delicious meals all across Aroostook County.

### JESSIE ALBERT DENTAL & ORTHODONTIC CENTER



MORE THAN **224,000** teeth were cleaned and cared for, as we brightened the smiles of **7,021 individuals** of all ages.

### ST. FRANCIS RECOVERY CENTER AND COUNSELING SERVICES

# 1,047 adults

in treatment for substance use disorders found a fresh start, **counting more than**

# 81,630 days

of sobriety on the way to long term recovery.



### INDEPENDENT SUPPORT SERVICES

# 228,280 hours

making beds, running errands, and helping with other chores ensured

**2,195 seniors** enjoyed nights spent safe in their own homes.



### PARISH SOCIAL MINISTRY



# 2,763

parishioners were inspired to fulfill their call to serve through training and volunteering, while Relief & Hope emergency

services answered 1,751 calls for help with filled oil tanks, housing assistance, clothing for job interviews, transportation, and more.

# TOTAL CLIENTS SERVED IN 2018:

# 47,279

# YOUR IMPACT

is beyond measure.

Thanks to all who gave so generously from January 1 to December 31, 2018 – your immense support allows us to continue to fulfill our mission to provide help and create hope for individuals and families of all faiths, with innovative, community-based social services throughout Maine.

## GIVING CIRCLES

### Ambassador's Guild (\$10,000+)

Anonymous (4)  
Richard and Carolyn Daigle  
Robert and Blythe Edwards  
Robert Fuller, Jr.  
Dr. and Mrs. David T. Greenleaf  
Marc Keffer  
Richard Kezer  
Arthur McLeod  
Dennis Meronek  
Christopher and Nancy Pierce

### 1966 Society (\$5,000 - \$9,999)

Elisabeth Maria Crowley  
Jessica Fletcher  
Troy and Pat Murray  
Jean and John Smith  
Carol Wishcamper

### Patron (\$2,500 - \$4,999)

Stephen and Mary Ford  
Robert Grzymala  
Todd and Wendy Mason  
Lauren and Wayne Moody  
G.W. and Eleanore Moran  
Cynthia Murray-Beliveau and  
Severin Beliveau  
Ritchie Pelletier  
Colin McGroarty Penley  
Richard Howard Penley  
Barbara St Jean

### Circle of Hope (\$1,000 - \$2,499)

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Paul Allen  
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Carlisle and Tiffany Bindoo, Jr.  
Real and Judy Bureau  
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Kirk and Louise Carroll  
Robert Chavko  
Kateri Costain  
Michael Coyne  
Beverly Crockett  
Philip and Celia Devine  
Henry Donovan  
Roger and Kathryn Dyer  
Mary Fay  
David and Kathleen Flanagan  
Shannon Fossett  
Ann Fourre  
Leonard and Liane Giambalvo  
Lee and Terry Gray

James and Bethany Hanley

*In memory of Edward and  
Theresa Hanley*

Real and Simone Hebert  
Helaine and Brock Hornby  
Colleen King  
David and Gabrielle Lapointe  
Catherine Lee  
Stephen and Lisa Letourneau  
Susan Mack  
Patrick and Edna McTeague  
Thomas and Martha Meyers  
*In memory of Evelyn Carmichael*

Mason and Margaret Morfit  
Thomas and Vicky O'Meara  
Piper Shores Parishoners  
*In honor of Rev. Richard Senghas*  
Carl Pelletier  
John and Noreen Pelletier  
Norman Pomerleau  
Richard and Gail Ramage  
William and Bonnie Stoloski  
Chris and Erin Van Wagenen  
Noreen Williams

### Guardian Angel (\$500 - \$999)

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William and Diane Ayoob  
David and Frances Bagdasarian  
Mr. and Mrs. Douglas Benjamin  
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Constance Browning-Jones  
James Bucknam and Ann Elderkin  
Craig and Anita Burgess  
Bruce and Rebecca Carlson  
Daniel and Madeline Carroll  
Susan Morris and Chip Newell  
Karin Cole  
Patricia Collins  
The Hon. Susan M. Collins and  
Mr. Thomas Daffron  
*In honor of Pat Collins*  
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Donald Curry, II  
Sharon Daszkiewicz  
Jared and Jennifer Desrosiers  
Rosemary Drosky  
Tammie Fletcher  
Mary Fay  
Martha Frank  
Robert and Anne Franklin  
Lucy Gendron  
Jeannine Gerard  
Most Reverend Bishop Joseph Gerry

Walter Ghent and Catherine Barry

Gary Greene  
Frederick and Margaret Harris  
Melanie and Gary Hatfield  
Kate Healy  
Ralph Hendrix  
Elizabeth Herrle  
I. Frank "Sandy" Huey  
Paul Ippedico and Mary Berube  
Mark and Christian Jandreau  
Ernest Kalinisan  
Judy Katzel  
Ellen Grant and Kevin Carley  
Christine and Michael Koza  
*In memory of Gary Payne*

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Rev. Sylvio Levesque  
Alicia Luna  
Steven Marson  
Lionel and Cynthia Menard  
Peter Merfeld  
Robert and Frances Myers  
Bill and Rita Nugent  
Michael O'Malley  
Patrick Paradis  
Juliana Patten  
Lance Patten  
Pamela Plumb  
Lawrence Rakovan  
Daniel Reardon  
Kelly Frick Richards  
Nick and Carol Rico  
Maureen Rowland  
Cindy Sanborn  
Kaja Savasta  
*In honor of Lois Martin*  
Rev. Richard Senghas  
Rosemarie Sheline  
Mitchell Sleeper  
Steven and Bridget Smith  
Msgr. Paul Stefanko  
David and Laurie Steinbrick  
Erik Tiner  
Wilfred and Charlene Turgeon  
Joseph Uhrin  
David Warren  
Jack and Deborah Waterman  
Katherine White  
Margaret Wiken  
Mary Anne Wood

### Good Samaritan (\$100 - \$499)

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Patricia Andrews  
Robert Arbour  
Ralph Ardito  
Mary Lou Armes  
Thomas and Christine Arnoldo  
Jeffrey and Melissa Bagdon  
Paula Banks  
Mary Kathleen Barrett  
John Bastey  
John and Ann Bay  
Daniel Bazemore  
Patricia Beausang  
Fred Bechard  
Msgr. Raymond Begin  
Aldeo and Rina Belanger  
Erin Belfort  
Jeanne Beliveau  
Carol Bemis  
Paul Bernard  
Carolyn Bird  
Douglas Bird  
Benjamin Block  
Edward Bogh  
Richard Boisvert  
Jean Bott  
Robert and Rachel Bott  
*In honor of Robert Bott*  
K. Sindy Bouchard  
Raymond and Sylvia Boudreau  
James Bowie  
Alice Buck  
Robert Bunselmeyer  
Matthew and Debra Burleigh  
Raymond and Jacqueline Bussiere  
Norma Butera  
Douglas and Jeanne Butler  
Raynald Camire  
Vicki and Larry Carl  
*In memory of Larry Carl*  
Lionel and Diane Caron  
Anne Carter  
Jamie Chamberlain  
Ralph Chapman  
Diane Charland  
Alfred and Kathryn Checchi  
*In honor of Dan and Lisa Ross*  
Peter and Marjorie Clifford  
Robert and Tookie Clifford  
Rev. Edward Clifford  
Edward and Francine Cogan  
Robert Colby

D. Gregg and Lori Collins

Garnet and Wendie Colpitts  
Kevin and Eileen Concannon  
Joseph and Elizabeth Conroy, Sr.  
Rev. Norman Cormier  
Raymonde Corriveau  
Gabriel Couture  
Aileen Crawford  
Patti Crooks  
Kathy Crosson  
Ronnie Cummings  
Gene Curless, Sr.  
Bertrand and Rina Cyr  
Lois Czerniak  
Franklin and Debra Danforth  
Paul Daniels  
Patricia Davis  
Jeremie Day-Glider  
*In honor of Jennifer, Jason and  
Jasmine Day*

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Peter Donnelly  
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Raelene Fasulo  
*In memory of Jacqueline Beaudette*

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Ralph and Lauren Finch

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*In honor of Sam and Nick Holmes*  
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*In memory of Reginald Hopkins*  
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William Kieffer, III  
Christopher Kleeman  
Vesta Kowalski  
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*In memory of Ed Lachance*

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*In memory of Gloria Weeks*  
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James and Martha McCarthy  
Jack and Cindy McCormack  
Joseph McDonnell  
Sheila McGarr  
Susan McGaulley  
Michael McGovern  
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Carolyn McKinnon  
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Lisa Megeaski  
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John Meyn  
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William and Patricia Moulton  
Jane Mount  
Jeffrey and Lesa Munkwitz-Smith  
Richard Murphy  
Marc and Pamela Muttu  
Stephen Naculich  
Paul and Helen Nadeau

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Sharon LeBlanc  
Charles Lebrasseur  
Cheryl Lee  
Rev. Thomas Lee  
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Ophelia Lepore  
Diane Letourneau  
Michael L'Heureux  
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90th birthday*  
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*In memory of Gloria Weeks*  
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Susan McGaulley  
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James Aucoin  
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Winston Bagley  
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Helen Baker  
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Virginia Barden  
Earl Barnes





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 Camilla Coombs

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*In memory of Jacqueline Beaudette*  
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*In memory of Amanda Emberley*  
 Heather Emery  
 Rudolf Eyerer  
 James and Eileen Fahey  
 G. Paul and Christine Falconer  
 Steven Faller  
 Lillian Haversat  
 Maurice Hebert  
 Suzanne Hedrick  
 Robert Henderson  
 William and Barbara Hodgkins  
 Elizabeth Hope  
*In honor of Agnes LaStoria*  
 Barbara Horlor  
 Dolores Fecteau  
 Barbara Ferguson  
 Lisa Ferguson

Mark Ferguson  
 Andrew Files  
 Jan Fitzpatrick  
*In memory of Marcel Morrisette*  
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 Mary Louise Flynn  
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 Simone Forest  
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 Thomas and Elaine Gagne  
 Gerald and Priscilla Gallagher  
 Edwin and Gloria Gallant  
 Mandela Gardner  
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*In honor of Linda and Paul Nicak*  
 Donna Gelinis  
 Mary Gemmell  
 Rev. Claude Gendreau  
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 Geoffrey and Susan Gillis  
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 Elizabeth Hope  
*In honor of Agnes LaStoria*  
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 June Irvine  
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 Jodi Janda  
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 James Johnson  
 Victoria Kahn  
*In memory of Marcel W. Morisette*  
 George and Josephine Kakalis  
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 Elizabeth Kiley  
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 Mark Kimble  
 Donald King  
 Tabitha King  
 Barbara King  
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 Debra Knese  
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 Brianna Wilson  
 David and Madeleine Wininger  
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 Margaret Yezil  
 Rose Young  
 Joanne Zafonte  
 William and Debra Ziemer

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 Jones, Rich & Barnes Funeral Home  
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 Martins Point Health Care, Inc  
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 MC Construction  
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 Nimlock Maine  
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 Peoples Choice Credit Union  
 Percy's Auto Sales  
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 Port Printing Solutions  
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 Priority Auto Sales  
 PTS Trucking  
 R F Chamberland Inc.  
 R.L. Todd & Son Electrical Inc.  
 Robert Half International, Inc  
 Robinson Kriger & McCallum  
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 Royal River Grill House  
 Sail Energy  
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 St. Peter Racing  
 Steel Stone Industries  
 Stone Coast Fund Services  
 TD Bank  
 The Boulos Company  
 The Fun House Day Care  
 Town & Country Federal Credit Union  
 Troiano Waste Services  
 Tuscan Bistro  
 Tuscan Table  
 Twin Town Homes  
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Valley Motors  
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#### AGENCIES

American Legion Auxiliary,  
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 Breakfast Club  
 Bath Rotary Club  
 Boy Scout Troup 310  
 GE United Way Campaign  
 Granite United Way  
 Gray Community Food Pantry  
 Lewiston-Auburn Rotary  
 Lister-Knowlton Aux Post #9389  
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 Preble Street  
 United Bikers of Maine  
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 Beaudoin-Morell Fund  
 United Way of Aroostook  
 United Way of Central &  
   Northwestern Connecticut  
 United Way of Eastern Maine  
 United Community of Greater Portland  
 United Way of Kennebec Valley  
 United Way of Massachusetts Bay  
   and Merrimack Valley  
 United Way of Mid Coast  
 United Way of Mid Maine, Inc  
 United Way of Tri-Valley Area  
 United Way of York County  
 Wayside Food Programs

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All Saints Parish  
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 Eggemoggin Reach Quakers  
 Fairfield United Methodist Church  
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 Roman Catholic Diocese of Portland  
 Saint Rose of Lima Parish  
 Servants of the Blessed Sacrament  
 St. Mary's Church/Houlton Council  
   of Catholic Women  
 St. Norbert Abbey  
 St. Therese Parish

#### MUNICIPALITIES

County of Aroostook  
 Pleasant Ridge Plantation  
 Town of Arrowsic  
 Town of Baileyville  
 Town of Easton  
 Town of Falmouth  
 Town of Georgetown  
 Town of Hamlin  
 Town of Linneus  
 Town of Littleton  
 Town of Marsardis  
 Town of Perham  
 Town of Sherman  
 Town of Wallagrass

#### MEMORIAL GIFTS

*In memory of Bobby Boyd*  
 Kennard and Gayle Allen  
 Renee Chandler  
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Richard and Gloria Nile  
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*In memory of John Hasson*  
 Rudy and Lisa Dipietro  
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 Claudia Morin  
 Jill Perry  
 Margie and Rodney Powers  
 Elizabeth Pratt  
 Robert and Susan Small  
 Frederick Smith  
 Harry and Joanne Smith  
 Variety Drug  
 Western Mountain Financial Services

*In memory of Lorraine Bilodeau*  
 Valmond and Lorraine Beaudry  
 Edna Doyon  
 Rodney and Patricia Ingraham  
 Ronald and Ann Rioux  
*In memory of Losalee Hasenfus*  
 Carol and Doug Bart  
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 Robert Hanley  
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 Blanche King  
 Marita Miller  
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*In memory of Raymond Goucher*  
 Gardner Roberts Memorial Library

#### VEHICLE DONATION PROGRAM

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The 2018 Annual Report is published by the Development Office and lists gifts received between January 1, 2018 and December 31, 2018. Every effort has been made to ensure that these lists are accurate and complete. If your name was omitted inadvertently, or it appears incorrectly, please accept our apologies and contact the Development Office at (207) 523-1188.

#### Giving the Gift of Time

Catholic Charities Maine could not possibly accomplish all that it does without the countless hours contributed by loyal volunteers. We are deeply grateful for your gift of your service. Thank you for your incredible support!

#### Donors of Gift-in-Kind

Throughout the year Catholic Charities receives many in-kind gifts to help support our programs. From auction items to furniture for a family resettling in Maine, all these gifts help give hope to those in need. Thank you to these thoughtful businesses and individuals.

## 2018 STATEMENT

Fiscal Year October 1, 2017 – September 30, 2018

#### UNRESTRICTED REVENUES AND GAINS

Government Sources	12,813,673	=	49.00%
Medicaid	6,873,542	=	26.29%
Program Service Fees	2,968,425	=	11.35%
Catholic Appeal (Roman Catholic Bishop of Portland)	735,754	=	2.81%
United Way contributions	359,660	=	1.38%
Grants, contributions and bequests	509,876	=	1.95%
Threads of Hope Thrift Store retail sales	934,486	=	3.57%
Rent and other, net	512,173	=	1.96%
Investment income	130,971	=	0.50%
Net assets released from restriction	310,434	=	1.19%

**Total unrestricted revenue and gains 26,148,994**

#### EXPENSES

Program Services			
Specialized Community Services	7,201,749	=	28.80%
Behavioral Health Services	7,974,173	=	31.89%
Children and Youth Services	1,890,085	=	7.56%
Direct Assistance Pass-Through	3,255,587	=	13.02%
Elder Care	3,468,811	=	13.87%
Retail Operations	888,509	=	3.55%
Food Bank, Farm, and Recycling	326,406	=	1.31%

<b>Subtotal</b>	<b>25,005,320</b>		
Development and PR	404,235		
Unallocated support services	479,147		
Total unrestricted expenses	25,888,702		
Income (loss) from operations	260,292		

#### OTHER INCOME ACTIVITY

Nonoperating activity			
Gain on interest rate swap liability	21,150		
Increase in unrestricted net assets	281,442		

Temporarily restricted net assets			
Contributions	577,436		
Investment Income	32,727		
Change in beneficial interest	102,785		
Net assets released from restriction for operating purposes	(310,434)		
Increase in temporarily restricted net assets	402,511		

Permanently restricted net assets			
Contributions	233		
Investment income	29,499		
Change in beneficial interest	3,426		
Increase in permanently restricted net assets	33,158		
Change in net assets	717,111		

**Net assets at beginning of year 5,244,161**

**Net assets at end of year 5,961,272**

## 2018 BOARD OF DIRECTORS

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