The promise of change
Our Mission:
Inspired by scripture and the Church’s social teaching, Catholic Charities empowers and strengthens individuals and families of all faiths by providing innovative community-based social services throughout Maine.

As one of Maine’s largest community-based, social services agencies, we are committed to helping children and adults overcome adversity and achieve self-sufficiency:
- we teach the children
- we strengthen families
- we provide comfort
- we empower others
- we feed the hungry
- we welcome strangers.

We are:

- **675+ employees,**
- **500+ volunteers,**
- and more than **1,400 donors**
who helped
- **51,126** Mainers in need of help and hope in 2019.

Thank you for your support!
SEARCH: EXPANDING OUR REACH TO KENNEBEC AND SOMERSET COUNTIES

According to the 2018 U.S. Census Bureau’s report, 20.6% of Maine’s population is age 65 or older, the highest share of any state in the nation. That’s no news to us here at Catholic Charities Maine and our SEARCH (Seek Elderly Alone, Renew Courage & Hope) program, which currently provides companionship, transportation, and other services to isolated seniors in eight counties.

But we knew the need was greater, so early in 2019, we applied for and won a Corporation for National and Community Service RSVP (Senior Corps) grant for Somerset and Kennebec Counties in the amount of $100,000. With this money, we started a new SEARCH site in Somerset. The grant was increased this fall with another $7,500 in federal RSVP funding, for a total of $107,500 a year for three years.

With approximately 250-275 volunteers currently enrolled in the program in total, SEARCH hopes to add around 50 more volunteers in both Somerset and Kennebec counties. Another grant awarded by the Maine Community Foundation allowed SEARCH to begin expanding into Oxford County in 2019 as well.

“These grants will really help to sustain our outreach to isolated seniors,” says SEARCH Director Wendy Russell.

But covering half the counties in our state isn’t enough! By 2021, we hope to add two more counties to our service area, and we won’t stop until every isolated senior in Maine has the opportunity to connect with a caring companion.

Volunteers in Kennebec & Somerset Counties: Answer the Call to Give Back with RSVP
Are you 55 or over with the time/desire to help senior neighbors in need of companionship?
Contact the Retired Senior Volunteer Program (RSVP) at SEARCHinfo@ccmaine.org.

“When we see a need, we dig in and find out the best way to meet the need, no matter where it takes us!”

WENDY RUSSELL
DIRECTOR, SEARCH
REarming our serVices in response to communitY needs

When changes in federal policy drastically reduced the number of refugees being resettled in Maine, our Refugee & Immigration Services Program transformed their model of operations to meet evolving needs within communities for different services.

Catholic Charities Maine resettled 140 refugees in 2019 — a number that has remained flat in recent years and represents an 82% drop from the program’s peak in 2016.

For Catholic Charities Maine, this meant adapting to meet the needs of a new group — those seeking asylum. In addition to cultural trainings, we offered interpreter services to cities, businesses, school systems, hospitals, churches, host families, and other nonprofits working to address the needs of the newcomers.

These changes in the type of work and services we offered also meant changes in funding sources, relying less on federal money for resettlement and focusing on our ability to retool, repackage, and redeliver our skills in a way that better met the needs of private-sector organizations and municipalities.

“WE TRULY REINVENTED OUR PROGRAM TO MEET THE NEEDS WE SEE TODAY. AND FORTUNATELY, SO FAR, WE’VE BEEN SUCCESSFUL!”

HANNAH DeANGELIS
DIRECTOR, REFUGEE & IMMIGRATION SERVICES
Nowhere within Catholic Charities Maine is transformation more striking than our Behavioral Health Network of services. That’s because the clients we see today often have complex and multi-faceted diagnoses.

Early in 2019, we began the true integration of our offerings around adult and children’s mental health, functional family therapy, counseling services, and substance use disorder services. And as 2019 drew to a close, we firmed up plans for a new location for our southern regional behavioral health network, while continuing our commitment to bring comprehensive care in the northern and central regions with offices in Auburn, Augusta, Bangor and Fairfield.

While real estate prices in Portland could have forced us into space well outside the city limits, the sale of an older building that required costly upkeep and the coordination of complementary services under one roof allowed us to secure a new location in the heart of Portland. From our new location, we can offer comprehensive, coordinated behavioral health care on the peninsula while remaining convenient for our clients and the vulnerable populations we serve.

“Most of our clients need both mental health services and substance use disorder treatment,” says Kelly Butler, Director of Support & Recovery Services. “The best option for our clients is to provide the help they need in a location they can easily get to.”
IN 2019 WE SERVED 51,126 MAINERS — THAT’S 3,847 MORE THAN THE PREVIOUS YEAR!

**Catholic Charities Behavioral Health Network**
provided case management, Behavioral Health Home and Assertive Community Treatment services for 1,002 adults

**Child and Adult Care Food Program**
provided nutritious food and healthy activities for 6,560 children in Maine childcare facilities

**Independent Support Services and SEARCH**
(Seek Elderly Alone, Renew Courage & Hope) gave 2,339 seniors companionship and a helping hand

**Hunger & Relief Services**
provided nutritious meals for 22,631 northern Mainers

**Relief & Hope Emergency Services**
an answered the call for help from 1,653 people in need

**St. Francis Recovery Center**
offered 289 adults treatment for substance use disorders

**Jesse Albert Dental & Orthodontic Center**
brightened 6,894 smiles

**Language Partners**
connected 4,464 Mainers through its interpreter and translation services

**Parish Social Ministry**
equipped 3,398 parishioners to help people in need around the state

**Children’s Behavioral Health Home Services and Functional Family Therapy**
offered therapeutic support to 291 children and families

**Education Services for Blind & Visually Impaired Children**
helped educate and empower 351 students

**Children’s Behavioral Health Home Services and Functional Family Therapy**
offered therapeutic support to 291 children and families

**St. Francis Recovery Center**
offered 289 adults treatment for substance use disorders

**Counseling Services**
in our Portland and Auburn campuses served 720 adults battling substance use, mental health and/or co-occurring disorders

**Refugee & Immigration Services**
welcomed and supported 288 new Mainers
Thanks to all who gave so generously from January 1, 2019 to December 31, 2019 — your support helps us keep our promise to provide help and create hope here in Maine!
Tuscan Table*  
United Insurance  
UNUM Group*  
Valley Motors  
Van Buren Hardware  
Verrill  
WAGM-TV 8  
WB Mason  
White Dog Market  
White Mountain Orthodontics  
Whited Ford Truck Center  
Wipfi  
Woodtalk Building & Design  
Yorks of Houlton  
*Community Partners Program

**FOUNDATIONS**  
Besse Brooks Trust, First Advisors  
Davenport Trust Fund  
Doree Taylor Charitable Foundation  
Elmina B. Sewall Foundation  
Elizabeth Ann Leach Charitable Trust  
George L. and Clara S. Shinn Fund of the Maine Community Foundation  
Harold Dudley Charitable Fund  
Helen and George Ladd Charitable Corporation  
John T. Gorman Foundation  
Maine Charity Foundation Fund of the Maine Community Foundation  
Maine Community Foundation  
Maine Health Access Foundation  
Messier-Costain Foundation  
Portland Provident Association  
TD Charitable Foundation  
The Betterment Fund  
The Goodison Foundation  
The Town Fair Tire Foundation, Inc.  
United Technologies Charity Trust

**REQUEST**  
Estate of Leona C. Smith

**AGENCIES**  
Auburn-Lewiston Rotary Breakfast Club  
Bath Rotary Club  
Caribou Rotary Club  
Catholic Charities, U.S.A.  
Kennebec Porkside Rotary Club  
Lewiston-Auburn Rotary  
Lister-Knowlton VFW Post 9389  
North Augusta Trail Blazers  
Papal Giving Fund  
Pittston Community Daughters  
United Bikers of Maine  
United Way of Aroostook  
United Way of Central & Northwestern Connecticut  
United Way of Greater Portland  
United Way of Kennebec Valley  
United Way of Massachusetts Bay and Merrimack Valley  
United Way of Metro Chicago

United Way of Mid Coast  
United Way of Mid Maine, Inc.  
United Way of the Midlands  
United Way of Tri-Valley Area  
United Way of York County

**REligious**  
All Saints Parish  
Brothers of Christian Instruction  
Catholic Order of Foresters Welfare & Relief Fund  
Community Evangal Temple  
Eggenomog Reach Quakers  
Fairbanks Union Church  
Immaculate Heart of Mary Parish  
Knights of Columbus Council 2219  
Parish of The Holy Eucharist  
Parish of the Precious Blood  
Roman Catholic Diocese of Portland  
Saint Anselm Road to Hope Walkers  
St. Anne’s and St. Catherine’s High School Mission Group  
St. Brendan The Navigator Parish  
St. Maximilian Kolbe Parish

**MUNICIPAL**  
Cary Plantation  
County of Aroostook  
Pleasant Ridge Plantation  
School Administrative District #6  
Town of Arrowsic  
Town of China  
Town of Cooper  
Town of Crystal  
Town of Easton  
Town of Hamlin  
Town of Littleton  
Town of Phippsburg  
Town of Portage Lake  
Town of Van Buren  
Town of Wallagrass  
Town of Washburn

**TRIBUTE GIFTS**  
In memory of Joyce Beaulieu  
Jane Albert  
Rhonda Bowen  
Joel and Katharine Brown  
Richard and Carolyn Daigle  
Burrelles/Luce  
Carolyn Millar  
In memory of Dave Caron, Jr.  
Caron’s Lawn & Property Management  
Samuel and Lisa Collins  
Judy Dombrsko  
Kara Hamilton  
Wayne Wright  
In memory of Tilson Gagne  
Rene Gagne  
Jennifer Holsinger  
Richard and Janice Lessard  
Bentina and Bill Shakespeare  
Debbie Soule  
Neil and Barbara Townsend  
Gail Wyman  
In memory of Sylvia Gallant  
Robert Daigle  
Brenda Drummond  
Clyde MacDonald  
Richard and Beverly Lapointe  
Ingersoll Rand, Inc.  
Daniel Trigg  
In memory of Troy Adam Haines  
And Alan Roy Mountain  
Alice Boltridge  
Sophia Demasio  
Mountain Family Reunion  
In memory of Irene Murray Ledoux  
Dorothy Bolduc  
Bruce Macomber  
Neil Murray  
M. Suzan Tymoczko  
In memory of Elizabeth Meenan  
Ronald and Peggy Boone  
Jeanne Hopkins  
Susan Lamb  
M. Dorothy Odlin  
In memory of Donna Olson  
Fred and Linda Ewell  
Gurnet Landing Literary Book Club  
Margaret Quayle  
In memory of Brain Steinwand  
Deborah Bell  
Ellen Humphries  
Rebecca Keim  
Meredith Meads  
Theodore Rectenwald  
Margaret Smith  
Elizabeth Vezina  
In honor of Larry Larchance  
Nancy Castonguay  
Denise Dugas  
Claire Lachance  
Michael Lanois  
Robert and Susan Masse  
Maurice and Claudette Nadeau  
Derek J. Veilleux  
Doris Veilleux  
Andrew and Angela Woodhead  
In honor of Barbara Knickerbocker  
Karen Horton  
Knickerbocker  
Glenn Knickerbocker  
Janice Knickerbocker

**VEHICLE DONATION PROGRAM**  
Steven Arthur  
Thomas Badger  
Steven Bridge  
Margaret Cryer  
George Gilfoil  
Hugh Marquis  
Shawne McCord  
Mary Ellen Pelzer  
Joe Quast  
Dennis Ruffing  
Stephen N. Sanfilippo  
Chantell Uwaroikothi  
Galina Viatrova

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**Giving the Gift of Time**  
Catholic Charities Maine could not possibly accomplish all that it does without the countless hours contributed by loyal volunteers. We are deeply grateful for your gift of your service. Thank you for your incredible support!

**Donors of Gift-in-Kind**  
Throughout the year Catholic Charities receives many in-kind gifts to help support our programs. From auction items to furniture for a family resettling in Maine, all these gifts help give hope to those in need. Thank you to these thoughtful businesses and individuals.

The 2019 Annual Report is published by the Development Office and lists gifts received between January 1, 2019 and December 31, 2019. Every effort has been made to ensure that these lists are accurate and complete. If your name was omitted inadvertently, or it appears incorrectly, please accept our apologies and contact the Development Office at (207) 523-1188.

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2019 marked the first year of our Community Partners program and we were overwhelmed with gratitude at the generosity of our business community. It was thrilling to discover that so many businesses wanted to be a part of strengthening our communities and were excited to join us in our mission of providing help and hope to our neighbors in need. From long-time corporate friends who found a way to give even more, to new businesses who took a leap of faith and said yes to our call – thank you for making our mission possible!

We hope everyone will seek out these businesses and support our Community Partners just as they have supported Catholic Charities Maine in strengthening our communities and making Maine the way life should be for all.

**PLATINUM ($20,000)**  
Royal River Grill House  
Tuscan Bistro  
Tuscan Table

**SILVER ($10,000)**  
Logically

**GUARDIAN ANGEL ($7,500)**  
Cross Benefit Solutions

**FRIEND ($2,500)**  
BGA Financial  
The Boulos Company  
Coffee By Design  
Infinity Federal Credit Union  
UNUM
## 2019 Statement
Fiscal Year October 1, 2018 – September 30, 2019

### Expenses

**Program Services**
- Specialized Community Services: $7,549,693 (30.39%)
- Behavioral Health Services: $7,702,369 (31.00%)
- Children and Youth Services: $1,718,247 (6.92%)
- Direct Assistance Pass-Through: $3,034,756 (12.22%)
- Elder Care: $3,523,473 (14.18%)
- Retail Operations: $931,363 (3.75%)
- Food Bank, Farm, and Recycling: $384,267 (1.55%)
- Total Program Services: $24,844,168
- Development and PR: $461,519
- Unallocated Support Services: $359,265
- Total Expenses: $25,664,952
- Income(Loss) from Operations: $311,347

### Income/Loss from Operations
- $311,347

### Unrestricted Revenues and Gains

<table>
<thead>
<tr>
<th>Source</th>
<th>Income/Loss</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Sources</td>
<td>$13,043,543</td>
<td>50.21%</td>
</tr>
<tr>
<td>Medicaid</td>
<td>$6,702,964</td>
<td>25.80%</td>
</tr>
<tr>
<td>Program Service Fees</td>
<td>$2,717,923</td>
<td>10.46%</td>
</tr>
<tr>
<td>Diocese of Portland</td>
<td>$725,045</td>
<td>2.79%</td>
</tr>
<tr>
<td>United Way contributions</td>
<td>$294,037</td>
<td>1.13%</td>
</tr>
<tr>
<td>Grants, contributions and bequests</td>
<td>$433,927</td>
<td>1.67%</td>
</tr>
<tr>
<td>Threads of Hope Thrift Store Retail sales</td>
<td>$835,878</td>
<td>3.22%</td>
</tr>
<tr>
<td>Rent and other, net</td>
<td>$732,496</td>
<td>2.82%</td>
</tr>
<tr>
<td>Investment income</td>
<td>$102,207</td>
<td>0.39%</td>
</tr>
<tr>
<td>Net assets released from restriction</td>
<td>$388,279</td>
<td>1.49%</td>
</tr>
</tbody>
</table>

**Total unrestricted revenue and gains**: $25,976,299

### Other Income Activity

**Nonoperating activity**
- Gain(Loss) on interest rate swap liability: $-
- Increase (Decrease) in net assets without donor restriction: $311,347

**Net assets with donor restrictions**
- Contributions: $506,976
- Investment Income: $43,208
- Change in beneficial interest: $(32,113)
- Net Assets released from restriction for operating purposes: $(388,279)
- Increase (decrease) in temporarily restricted net assets: $129,792
- Change in net assets: $441,139

**Net Assets beginning of the year**: $5,961,272
**Net assets end of year**: $6,402,411
The promise of change