Moving Forward in FAITH
Empowering and strengthening people of all faiths in Maine
**OUR MISSION**

Inspired by scripture and the Church’s social teaching, Catholic Charities empowers and strengthens individuals and families of all faiths by providing innovative community-based social services throughout Maine.

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Dear Friends,

There were times in 2021 when hoping for better days or better news seemed insufficient, and that’s when true faith took over. Day after day, I witnessed acts of great faith from our nearly 500 full- and part-time employees and 449 volunteers.

Challenged with staff and volunteer shortages, the COVID-19 pandemic, and clients who needed us now more than ever, our staff never failed to give 110 percent to the people they serve. We saw our homemakers travel further and work longer to make sure isolated seniors in need of Independent Support Services did not go without. We saw our Hunger & Relief Services expand to more counties and food pantries in Northern Maine. This team braved the rain, cold, and snow each time hundreds of cars lined streets of Aroostook and Washington counties to receive boxes of food. During one of the greatest humanitarian crises of our time, we saw Maine communities welcome with open arms the Afghans fleeing the only homes they knew.

This report tells just a few of the many stories of how Catholic Charities Maine served Maine’s most vulnerable populations. Operating on faith and with the support of more than 1,400 generous donors, we made a difference to more than 53,000 people in 2021.

Looking ahead, we keep the faith in our ability to embrace any challenges that come our way. We thank our donors, staff, and volunteers for your support and look forward to working together in 2022 with faith in our mission.

God Bless,

Stephen P. Letourneau
CEO, Catholic Charities Maine
Of all our work in 2021, welcoming newcomers from Afghanistan made the most headlines. Because Afghans fled their homes amid a rapidly unfolding humanitarian crisis, the process left very little time for our team to prepare for their arrivals in Maine. However, rolling up our sleeves and jumping in is what Catholic Charities Maine does best.

The Refugee and Immigration Services team got to work finding housing, outfitting their homes with basic household essentials, enrolling children in school, supporting adults to find employment, and providing guidance to help Maine’s newest arrivals culturally and socially integrate. Because Catholic Charities Maine has been resettling refugees for decades in Maine, we have built a network of caring community partners who we can call upon when it’s time to welcome those fleeing conflict and persecution.

As soon as the images of the Kabul airport hit the televisions, thousands of miles away in Maine, “Our phones began ringing with people wanting to know how they could help,” says Stephen Letourneau, Catholic Charities Maine CEO. “It reminded me of how thankful I am to live in a state that reaches out to welcome the most vulnerable among us. Once again, Maine showed we can all come together to welcome newcomers.”

Last year continued to prove that consistent, quality childcare is critical to working parents and to keeping our economy moving. According to the U.S. Bureau of Labor, the childcare services industry lost 126,700 workers last year, which is greater than a 10 percent decline from pre-pandemic numbers.

Both St. Elizabeth’s and St. Louis Child Development Centers have been blessed with steady, faithful caregivers. And even with COVID-19 protocols changing almost weekly, our dedicated staff kept closures to a minimum.

Bill Hager, Director of St. Louis Child Development Center in Biddeford has said that he sees “Joy as the default emotion of preschool children.” Our child development teams are dedicated to ensuring that children have a safe and nurturing place where joyful experiences are possible.

We must walk on in the days ahead with an audacious faith in the future.”
— Martin Luther King, Jr.

Walk by faith not by sight.”
— 2 Corinthians 5:7
Catholic Charities Maine’s Independent Support Services (ISS) became a lifeline for 2,052 older adults and persons with a disability last year, as they coped with increasing isolation, fewer meals, and more lonely days with pandemic months turning into years.

Janette Gustafson, ISS coordinator, notes that “We’re blessed to have nearly 100 Homemakers working week after week, day in and day out across Maine to ensure vulnerable seniors were looked after. Some of our homemakers have worked for the ISS program for decades; their kindness, compassion, and patience showed through during these challenging times. Last year, a client told me that Catholic Charities Maine was the only agency to serve her consistently through the pandemic.”

Our SEARCH program matched 248 isolated seniors with volunteer companions in 2021, many of whom are older adults themselves. These companions often express a common theme: They gain as much as they give when they help an isolated senior.

“Volunteering with SEARCH helps me as much as my client, if not more. After I retired, I wanted to feel useful, which I do, and I’ve met a dear friend. The level of appreciation is just so high. I plan to keep at it as long as possible.” — Danielle Boisvert, SEARCH Volunteer

Throughout 2021, our Hunger & Relief Services doubled the amount of food distributed in the state. We fed more than 31,000 Maine people who were hungry and food insecure at a time when we all faced supply shortages and rising food costs. Serving 28 pantries, we expanded to address needs in Aroostook, Northern Penobscot, and Washington counties, where many people were finding themselves in need of food assistance for the first time in their lives. Serving such a huge area has taught our team to be even more skilled at logistics, and they showed great expertise at keeping food moving to where it needed to go.

“We are fortunate to have a very connected community, we know how to pull in local groups – from Border Patrol and local hockey teams to off-duty police officers – to get the job done,” notes Dixie Shaw, director of Hunger and Relief Services.

“Be faithful in the small things because it is in them that your strength lies.” — St. Teresa of Calcutta
The Margaret Chase Smith Policy Center at the University of Maine estimated 636 people died of drug deaths in Maine last year — a 23 percent increase from another record-breaking year in 2020. These heartbreaking statistics show that the stress of the pandemic and the proliferation of fentanyl have created a crisis in our state that makes behavioral health services and recovery treatment more vital than ever.

“Our core staff in our programs continue to show up, serve the clients, and manage the onslaught of challenges last year brought. They have been true frontline heroes and our deepest thanks!” — Jeff Tiner, chief clinical program officer for Catholic Charities Maine’s Behavioral Health Network.
Thank you to our 2021 Community Partners, who have joined us in strengthening our communities 365 days a year, making Maine a better place for all.

**Platinum $100,000**
- Royal River Grill House
- Tuscan Bistro

**Crystal Table**
- Tuscan Table

**Crucader $5,000**

**Logically**

**Champion $2,500**
- B&G Retirement Advisors
- e-Port Credit Union

**Infinity Federal Credit Union**
- Catalyst $1,000
- Infinity Federal Credit Union

**Catholic Charities**

**UNRESTRICTED REVENUES AND GAINS**

**Government Sources** 12,368,167 = 47.50%
- Medicaid 6,978,693 = 26.80%
- Program Service Fees 1,784,040 = 6.85%

**Catholic Appeal** 750,920 = 2.88%
- United Way contributions 276,924 = 1.06%
- Grants, contributions and bequests 935,439 = 3.59%
- Thrades of Hope Thrift Store retail sales 605,061 = 2.33%

**Rent and other, net** 420,376 = 1.61%
- Investment income 368,835 = 1.42%
- Pandemic Relief 992,061 = 3.81%

**Total unrestricted revenue and gains** 26,039,650

**EXPENSES**

**Program Services**
- Specialized Community Services 7,095,053 = 31.99%
- Behavioral Health Services 6,800,257 = 27.55%

**Children and Youth Services** 6,143,733 = 5.89%
- Direct Assistance Pass-Through 3,646,773 = 14.78%
- Elder Care 3,350,501 = 13.58%

**Retail Operations** 763,930 = 3.10%
- Food Bank, Farm, and Recycling 565,841 = 2.29%
- COVID-19 Related Expenses 203,911 = 0.83%

**Subtotal** 24,680,999
- Development and PR 406,137
- Unallocated support services 25,601,080
- Net income from operations 438,570

**2021 STATEMENT**

Fiscal Year October 1, 2020 – September 30, 2021

**OTHER INCOME ACTIVITY**

**Net assets with donor restrictions**
- Contributions 774,224

**Net assets with donor restrictions**
- Investment Income 230,421
- Change in beneficial interest 222,107

**Net assets released from restriction for operating purposes**
- Net assets released from restriction (558,214)
- Increased (decreased) in temporarily restricted net assets 668,538

**Change in net assets**
- Net assets at beginning of year 1,107,108
- Net assets at end of year 8,908,892
- Net assets at end of year 9,916,000

MEMORIAL GIFTS

- In memory of Linda Lee Davol
- Parents of Growing Place Day School
- Brandon and Lauren Neagle
- Patricia Quinn
- In memory of William Quinn
- Gary and Joanna Edwards
- Stephen and Keaton Elb
- Christy and Lux Fitzpatrick
- Penny and Paula Key
- Megan Patterson
- Shawn Snel
- Mary Tomlin
- Brenda White
- In memory of Clyde Aspin
- Beth Bernard
- Lisa and Sam Collins
- Audrey Courtney
- Helen Spaulding
- Sam and Paula Hamilton
- Anna Jepson
- Kurt Jepson
- Bonnie Johnson
- Clayton Johnson
- Gordon B. Miller
- Daniel and Megan Olson
- Roger and Patricia Olson
- David Renthart
- James and Lyn Snow
- Nancy and Larry Sparks
- Robert Spell
- In memory of Samuel James Johnson
- Julie and Suzanne Poley
- Kristin Santoro
- Michael and Janet Collins
- In memory of Valo Shaw
- House Christopher and Elizabeth Anderson
- Robert E. Anderson
- Joan and John Seabrook Family
- Shawn and James Brown, Jr.
- Susan Graham
- Richard and Peggy Hammond
- Odile Gueritte

**VEHICLE DONATION PROGRAM**

- Marc Calimeri
- Paul Doeln
- Brian Dumane
- Liam C. Galagher
- Caryl Gray
- Zachary Herbert
- Joe McGeady
- John Murphy
- Darren Wallace

**Giving the Gift of Time**

- Catholic Charities

- Our annual audit has been completed.
- Our 2021 Annual Report was published by the Development Office.
- Lists of gifts received between January 1, 2021 and December 31, 2021.
- Proceeds from auction items to furnish a family resettling in Maine, all these gifts help give hope to those in need. Thank you to these thoughtful businesses and individuals.

- Every effort has been made to ensure that these lists are accurate and complete.
- Donors of Gift-in-Kind are listed by name.

- Items to furnish a family resettling in Maine.
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- We are deeply grateful for your gift of your time.
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