

AARP Tax Aide Frequently Asked Questions

1. When are tax appointments available?

Tax appointments are held at Bolton Senior Center (104 Notch Road) between February and April. Please plan to reserve one and a half hours for the full appointment.

2. How do I sign up for a tax appointment?

Appointments are required. Call the Senior Center (860-647-9196) or visit in person. You will be given a tax packet with an intake form to complete prior to your appointment and a list of items to bring to your appointment.

3. Do the tax preparers know what they are doing?

AARP Tax Aide is offered in conjunction with the IRS. Tax preparers are volunteers who complete extensive training and must pass a series of exams. Each tax return goes through quality review checks prior to filing.

4. How much does it cost to file my taxes?

AARP Tax Aide is completely free. This includes personal one-on-one preparation and electronic filing of both Federal and State income taxes.

5. Is there an age limit to this program?

AARP does not discriminate based on age.

6. Is there an income limit to this program?

AARP does not discriminate based on income.

7. Do I have to be an AARP member to participate?

There is no membership requirement.

8. I live out of town. Can I have an appointment?

There is no residency requirement.

9. I file a joint tax return. Do we both need to be present?

Yes, both individuals need to be present at the appointment.

10. Can AARP Tax Aide complete complex tax returns?

Unfortunately, AARP Tax Aide cannot complete tax returns with complex situations, such as rental properties, capital gains, business or farm income. Please inquire if your specific situation is out of scope for this program.