



**Attention: Tenants, Landlords & Community Agencies**

COVID-19 has placed many Tenants and Landlords in financially challenging situations. Conflicts can escalate and dispute resolution can help. The Community Dispute Settlement Center, Inc. (CDSC) can provide FREE housing - related mediation services to both Tenants and Landlords.

Established in 1979, the Community Dispute Settlement Center (CDSC) is a private, not-for-profit mediation and training center dedicated to providing an alternative and affordable forum for resolving conflict. CDSC promotes better ways to understand and deal with conflict through skilled teams of pro bono mediators, training programs in mediation and conflict management, and broad community outreach.

CDSC's services are accessible and affordable. CDSC can waive the fee for your tenant/landlord mediation thanks to state-wide funding for Eviction Diversion/Housing Mediation Program. Priority given to eviction diversion cases.

CDSC uses Zoom and phone for virtual mediation sessions.

[Click here to learn more about housing mediation.](#)

Contact Yes Miller, CDSC Housing Case Manager: [cdschousing@communitydispute.org](mailto:cdschousing@communitydispute.org)  
or call 617-876-5376 for more information.