For Immediate Release: Monday, December 7, 2020

Contact: Mayor's Office, 781-286-8111



## Revere City Hall Shifting to Appointment-Only Model for In-Person Services

Most City Business Can Be Completed Online at Revere.org Residents Should Call 3-1-1 to Make Appointments for Service

Monday, December 7, 2020 – On Wednesday, December 9, Revere City Hall will shift to an appointment-only model for in-person services. The majority of city business, including bill pay, permit applications and requests for documentation, can be accessed online at Revere.org. Residents who need to conduct city business in-person should call 3-1-1 (781-286-8111) to make an appointment with any city department. All City staff continue to report to work to provide full service to Revere residents.

Convenience fees for online bill pay continue to be waived. Many bills can also be paid over the phone with a credit card via the Collector's office. Drop boxes located at both City Hall entrances (Pleasant Street and Hyde Street) can be utilized for the Collector's Office (checks only), Mayor's Office, Assessor's Office, Purchasing, City Clerk, Water/Sewer, Engineering, 311, Elections, and Planning/Community Development; Inspectional Service violations can be paid by check, through the mail, or by utilizing the ISD drop box at 249R Broadway. The drop boxes will be emptied regularly throughout the day.

Today the Revere Board of Health recorded 67 new cases of COVID-19 in the City of Revere. Revere is now averaging 80.7 new cases a day and its 14-day positivity rate is 7.8%. Over the weekend, the City recorded five Covid-related deaths among Revere residents. Three of the five deceased were in their 60's – two were over the age of 80. In the month of November, nearly 11% of confirmed cases among Revere residents were among 60-79 year olds, a substantial month-over-month increase.