



Job Title: Full and Part Time Temporary Multi-Lingual Covid Ambassadors
Department: Health and Human Services
Location: Location may vary throughout Revere
Hours: Variable up to 39 hours per week, may include nights and weekends
Salary: \$21.00 per hour, this is a non-union position

DESCRIPTION:

The Ambassador(s) will be a core part of assisting the City with communication and outreach regarding the Covid 19 pandemic and vaccine support. Priority will be to reach primarily into Revere's immigrant and people of color communities because our data is showing a disproportionate impact of Covid in these communities. This position is designed to reach populations that either may not be getting City messaging from traditional means, or who have living or work situations that make it particularly hard to be Covid-safe. We want to reach these people both to better inform and instruct, and to hear from them what their needs are and how the City might be able to help. The Ambassadors will direct two-way communications with the city and residents and distribute PPE and Covid safety and vaccine related outreach materials. Ambassadors will travel to a variety of locations within the community, work on extensive and deep outreach within the community, and be involved in special events as needed.

ESSENTIAL FUNCTIONS:

The essential functions or duties listed below are intended as illustrations of the various type of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or logically assigned to the position.

- Encourage residents to practice good public health behavior by modeling and explaining vaccine importance, social distancing rules and requirements, and providing general COVID-19 information
- Distribute masks and informational materials to residents
- Conduct wellness checks of residents in need and provide linkages and referrals to social services including mental health
- Provide multi-lingual information and general assistance and referrals to residents in areas of vaccine education and local clinics, health, housing, financial assistance, food assistance, and other related resources.

- Participate in regular trainings and meetings related to COVID-19 and community engagement
- Work closely with the Health and Human Services departments, Revere 311, and community organizations and service providers.
- Performs other related duties as required

QUALIFICATIONS:

- Revere residency required
- Excellent communication skills
- Bi-lingual Italian, Portuguese, Russian, Spanish, Arabic (both written and spoken) required
- Means of transportation to visit all parts of Revere
- Willingness to work a flexible schedule

KNOWLEDGE, SKILLS, AND ABILITIES:

Knowledge:

- Familiarity of Revere neighborhoods, including understanding of diverse cultures and languages spoken in the city.
- Proficiency in use of technology such as laptop computers and tablets
- Knowledge of Google Office Suite and Drive applications
- Knowledge of MS Office products which include Outlook, Word, Excel, and PowerPoint
- Knowledge of operation of standard office equipment, e.g. computers, fax, phone, printer, photocopier, and scanner

Skills:

- Strong problem solving and interpersonal skills
- Trainings or experience in safety, cultural sensitivity, and community outreach

Abilities:

- Ability to establish and maintain effective working relationships
- Ability to communicate effectively and efficiently verbally and in writing
- Ability to read and understand City public health orders and requirements
- Ability to rapidly acquire a good working knowledge of the COVID-19 virus and the current emergency situation

PHYSICAL ENVIRONMENT:

The work environment involves inside and outside activities, in all weather conditions including wet, hot and cold, and exposure to fumes, dust and air contaminants. This position cannot be performed remotely. The employees in this position must be comfortable entering public businesses and other public spaces and interacting with the public. The City will provide COVID-19 Ambassadors with whatever personal protective equipment is recommended for this work by the City's public health authorities. Position requires standing/walking up to 4-5 hours per

day, driving 2-3 hours per day, climbing, reaching, twisting, turning, kneeling, bending, crouching, and stooping in the performance of daily activities. The position requires near and far vision and acute hearing, the ability to stand for long periods of time, navigate rough terrain and move in or about construction sites, and walk up and down stairs. The ability to lift up to 20 pounds occasionally is also required.

DISCLAIMER

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not to be construed as an exhaustive list of all responsibilities, duties, and skills required of the person so classified. All personnel may be required to perform duties outside of their normal responsibilities from time to time as needed.

The City of Revere is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, disability or protected veteran status, or any other legally protected basis, in accordance with applicable law.

Interested candidates should apply online by Monday, May 3, 2021 at www.revere.org/jobs. Please submit a resume, cover letter and salary requirements with your application.