About The District

The Greater Augusta Utility District is a standalone quasi-municipal entity. Its roots go back to 1903, when the Augusta Water District was formed to take over a private water company. Today, the District is a regional public utility that owns, operates and maintains the water, wastewater and stormwater infrastructure in Augusta; drinking water delivery in Manchester and East Winthrop; the wastewater system in Hallowell; and regional wastewater collection and treatment for the communities of Monmouth, Winthrop and Manchester.

We are proud to continually make progress towards our fundamental goals (see inside for details). Please contact me if you ever have any questions or concerns. On behalf of all the employees of the Greater Augusta Utility District, thank you for your support!





GREATER AUGUSTA UTILITY DISTRICT'S BOARD OF TRUSTEES



Ken Knight, Chair KKnight@GreaterAugustaUtilityDistrict.org



Bob Corey, Treasurer BCorey@GreaterAugustaUtilityDistrict.org



Kirsten Hebert, Augusta Voting Representative KHebert@GreaterAugustaUtilityDistrict.org



Cecil Munson, Augusta Voting Representative CMunson@GreaterAugustaUtilityDistrict.org



Patrick Paradis, Augusta Voting Representative PParadis@GreaterAugustaUtilityDistrict.org



Bradley Sawyer, Augusta Voting Representative BSawyer@GreaterAugustaUtilityDistrict.org



Dave Bustin, Hallowell Voting Representative DBustin@GreaterAugustaUtilityDistrict.org



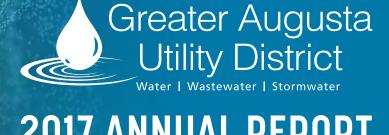
Keith Luke, Augusta Non-Voting Representative KLuke@GreaterAugustaUtilityDistrict.org



Charlotte Warren, Hallowell Non-Voting Representative CWarren@GreaterAugustaUtilityDistrict.org

GREATERAUGUSTAUTILITYDISTRICT.ORG





2017 ANNUAL REPORT











OF WASTEWATER PIPING



1.4 BILLION GALLONS





Visit GreaterAugustaUtilityDistrict.org/ByTheNumbers for more information about the



scope of work required to keep water, wastewater & stormwater flowing the way it should!

Dear Partner Municipal Leader,

We are pleased to present the 2017 Annual Report of the Greater Augusta Utility District. In 2017, we served 5,081 customers with 5,557 drinking water connections, 4,828 sewer connections, and 4,567 stormwater customers. This entails maintaining an extensive and complex infrastructure every year in order to continue fulfilling our two-fold mission:

- 1. To provide fresh, clean, plentiful water; and
- 2. To remove and treat stormwater and wastewater efficiently and effectively.

The graphic to the left shows all we do for our many users every day of the year.

Inside, you'll find a summary of our 2017 accomplishments and a brief outline of our key projects for 2018. Our major initiative in 2017 was establishing the Stormwater Workgroup (SWG), which began meeting last summer to determine the best way to allocate responsibility for rising stormwater costs. The SWG issued a report in December with recommendations that are on our website. We will continue to keep you informed as we thoughtfully work through these recommendations over the coming months.

Our top priority remains to serve you and your constituents. We thank you for your support over the years, and invite you to get in touch with any member of the Board of Trustees at any time.

Ken Knight | Chair | Board of Trustees

2017 HIGHLIGHTS + ACCOMPLISHMENTS

STATEMENT OF NET FINANCIAL POSITION

DECEMBER 31, 2017

KEY 2018 PROJECTS:







Infrastructure / Projects

- Replaced a Trunkline sewer pump station in Winthrop at a cost of \$1.6M.
- Completed North Belfast water main replacement \$727,439
- Purchased property next to the Wastewater Treatment Plant for \$317K
- Installed new water main on Alderwood Drive to provide system redundancy for critical service area. \$308K
- Collaborated with the City of Augusta to replace sewer and stormwater pipes on Greenlief, Morse and Gannett streets. \$244,986
- Improved stormwater collection systems at Union Street, Westwood Road, Philips Avenue, Sherbrook Street and Carlisle Avenue. \$178,893
- Purchased property on Arsenal Street next to the office for \$169K
- · Worked on permitting and design of an under-river sewer pipe for installation in late 2018. \$135,101
- Reviewed options for the so-called CSO IV stormwater storage tank for compliance with combined sewer overflow requirements. \$81K
- Installed fiber optic network at the wastewater treatment plant as part of a comprehensive upgrade to the facility's automated systems. \$50K
- Pilot tested several different sludge dewatering systems at the wastewater treatment plant. \$15,900

Process Improvements

- The wastewater treatment plant treated slightly under 1.4 billion gallons of wastewater, an average of 3.7 million gallons per day.
- Worked with the City of Augusta to redesign the million-gallon wastewater storage tank to be sited near boat landing in 2018-19.

Safety/Preparedness

· Life Safety Specialists conducted an annual confined space entry and rescue refresher course.

Administrative/Financial

- Oversaw \$11.6 million-dollar budget: \$3.7M for drinking water and fire; \$4.6M for sewer; and \$3.3M for stormwater
- Ended 2017 with 1,129 paperless customers (out of 5,081) and 633 customers using the "autopay" system.
- Participated in the Stormwater Workgroup, a multi-partner committee exploring ways to determine an equitable allocation of increasing stormwater operational costs.
- Met monthly with GAUD Board of Trustees, and with City of Augusta and other municipalities as needed to discuss other issues.

Outreach

 Delivered relevant information to customers, and maintained transparency of GAUD operations, via regular statement stuffers, the 2016 Drinking Water Quality Report, newsletters, televised board meetings, and a continually refreshed website.

ASSETS

Current assets: Cash & cash equivalents \$5,405,271 Accounts receivable: \$865,576 Customer service Unbilled \$852,449 Intercommunity trunkline—operations -\$58,129 \$327,761 Other \$188,581 Inventory -\$83,421 Prepaid expenses \$7,781,188 Total current assets

Noncurrent assets: Other assets:

Unamortized debt discount	\$7,40
Total other assets	\$7,40

Capital assets:

Work in process	\$4,052,34
Operating property	\$141,245,10
Less accumulated depreciation	(\$51,551,338
Net capital assets	\$93,746,10
Total noncurrent assets	\$93,753,50
Total assets	\$101,534,69

DEFERRED OUTFLOWS OF RESOURCES

Total deferred outflows of resources	\$232,75
resources related to pensions	\$232,75
Deterred outflows of	

LIABILITIES

Current liabilities: Accounts payable:

Trade \$172,321 Construction/retainage \$152,317 Accrued payroll \$70,130 Accrued compensated absences \$104,207 Accrued interest \$120,494 Customer deposits \$2,316 Current portion of bonds & notes payable \$2,711,792

Noncurrent liabilities:

NET POSITION

Total current liabilities

otal liabilities	\$30,838,533
otal noncurrent liabilities	\$27,504,956
Bonds & notes payable	\$24,678,920
Net pension liability	\$1,466,649
OPEB liabilities	\$1,359,387

\$3.333.577

DEFERRED INFLOWS OF RESOURCES

Deferred credits	- \$596,91
Deferred inflows of	
resources related to pensions	\$122,02
Total deferred inflows of resources	\$718,94

Net investment in capital assets	
Unrestricted	\$3,600,454
Total net position	\$70,209,967

• Cedar Street—Cooperative water, wastewater and stormwater project with City of Augusta

- Riverside Drive— Drinking water pipe replacement in Vassalboro/Augusta
- Lambard Court—Replace wastewater main
- Maple Street—Reline wastewater main
- Northern Avenue—Reline wastewater main
- Oak Street—Replace wastewater main
- Parkwood Drive—Remediate severe sag in pipe
- Water Street, Hallowell—Continue to adjust structures as needed to prepare for reconstruction
- The following projects are planned to be funded by a single \$4 million loan through the Maine Municipal Bond Bank
 - -Replace wastewater pump station at boat landing
 - Reline wastewater pipes in boat landing "sewershed" for inflow and infiltration
 - Replace failed wastewater pipe beneath
 Kennebec River
 - Combined wastewater storage tank at 12Williams Street

OUR FUNDAMENTAL GOALS, EVERY YEAR:

- 1. Supply enough clean, safe drinking water to meet the needs of the communities we serve.
- 2. Provide adequate fire protection.
- Remove stormwater and wastewater efficiently and effectively.
- 4. Maintain stable and equitable rates.
- 5. Continually improve the District's financial systems to ensure reliability, transparency and security.
- 6. Comply with all regulatory permits.
- Always communicate clearly, courteously and effectively.