



A-1 PEST CONTROL

# Let Our Family Protect Your Family

*Residential Services*



# Let A-1 Pest Control Help You Maintain a Pest-free Home

## About A-1 Pest Control

A-1 has been the trusted name in pest protection for five decades. As a locally owned company, we treat our customers like family. Our experienced technicians provide proactive pest protection for homeowners and commercial companies.

- *We offer a 100% Satisfaction Guarantee.*
- *A+ rating with the Better Business Bureau.*
- *We are locally owned and have served our customers for over 50 years.*
- *Our treatment methods are safe around children, and kind to pets and the environment.*
- *Protection from ants, spiders, flies, mice, bed bugs, fleas and termites.*
- *Services are offered on a yearly, quarterly and monthly basis to meet your needs.*
- *Radon detection, radon mitigation and crawl space encapsulation.*

We have both one-time pest control services to eliminate your existing pest infestation and a year-round home pest control program that includes quarterly visits to ensure your home remains pest-free every season throughout the year.





## Residential Services

A-1 Pest Control hires only qualified, honest, and dependable people to serve our customers. We want you to feel comfortable opening the door to our technicians; you can always expect professionals in uniforms who respect your time and your environment. All A-1 Pest Control technicians have passed extensive screening including background checks and drug testing.

As members of some of the pest control industry's strictest organizations, we're proud to say that our technicians are trained at standards that less than 3% of pest control companies nationwide achieve. Every technician is QualityPro certified.

Our team of expert pest control technicians have experience eliminating common household pests from homes in our area. We practice an Integrated Pest Management (IPM) approach to ensure we are using the least amount of pesticides while obtaining the maximum results.

# Why Pest Control is Important

Controlling pests is a very significant task in the United States. Overall it is a protection from harmful insects and costly damages from insects. When people hear "pest management" or "pest control", they are typically just assuming the eradication of roaches, ants, spiders, or fleas. In fact, pest management is involved with the safety of our health and our foods. It is vital to have a system of control for pests for the overall safety of the general public.

A tidy, well-kept house is always pest free, right? Not necessarily. Pests can be attracted to homes for various reasons, many of which have nothing to do with cleanliness. Some common home invaders make it very obvious that they are there, while generations of others may hide away without a peep. There are many reasons why regular pest control is necessary for every home owner to consider.

## "Do-it-Yourself" Isn't Always Good Enough

Many do-it-yourself treatments appear to get the job done, when in reality they only attack the tip of the iceberg. Most store-bought and home remedies are only capable of taking care of what you see on the surface. More often than not, the source of your infestation is hidden away. That's why it is important to contact a pest control professional at the first sign of a home invasion.



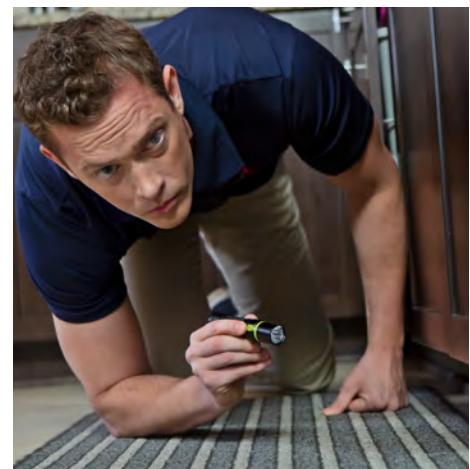
## Pests Pose Real Health Threats

Public health officials attribute our current, clean quality of living to three very important variables: top-notch vaccines and medications, vastly improved sanitation, and high-quality pest control. Some of the most common pests, such as rodents, ticks, and mosquitoes, are capable of transferring terrible diseases. Mice and rats can carry Hantavirus, which can be fatal if passed on to a human. Ticks carry Lyme disease, which comes with flu-like symptoms. Mosquitoes are capable of carrying a host of different illnesses, from the West Nile Virus to Zika. It is impossible to know if a pest is carrying a disease or not, which is why it is best to err on the side of caution.



## Damage to Property and Belongings

Many home-invading pests find their way into your home in the first place because they have found a source of food. Wood-faring bugs, such as termites and carpenter ants, are capable of tearing your home apart. They hide within the walls, so they often cause a lot of damage. Before



anyone even notices they are there. Other pests, such as carpet beetles and silverfish, are attracted to organic fibers, and therefore love to munch on your belongings. Couches, clothing, blankets, and towels are just some of the items at risk for damage.

### **Keep Food Safe & Healthy**

Pest control is necessary in both residential and commercial settings, especially when it comes to food. Businesses in the food service industry often deal with pests such as cockroaches and rodents. In homes, pests such as odorous house ants and indianmeal moths will find their way into your pantry, and make a meal

out of your favorite snacks. Further still, many pests, such as aphids, can stop the proper growth of fruits and vegetables in your garden. Many of these pests carry diseases, or at the very least will contaminate your food by living in it.

# Termite Protection



Termites are destructive and uninvited guests. You may have colonies of termites living in your yard close to the house, or you may already have them living in the walls of your home. Termites are wood-destroying insects that burrow through and ingest wood. These pests can cause extensive damage to your home. The best way to protect your home from termites is with a preventative treatment followed with an annual termite inspection and renewal from A-1 Pest Control.

The species that we most commonly deal with is the Eastern Subterranean Termite. This termite feeds on cellulose, which is contained in wood and products derived from wood: lumber, pallets, cardboard boxes, paper products, etc.

***Here are some important things to know about protecting your home from termites...***



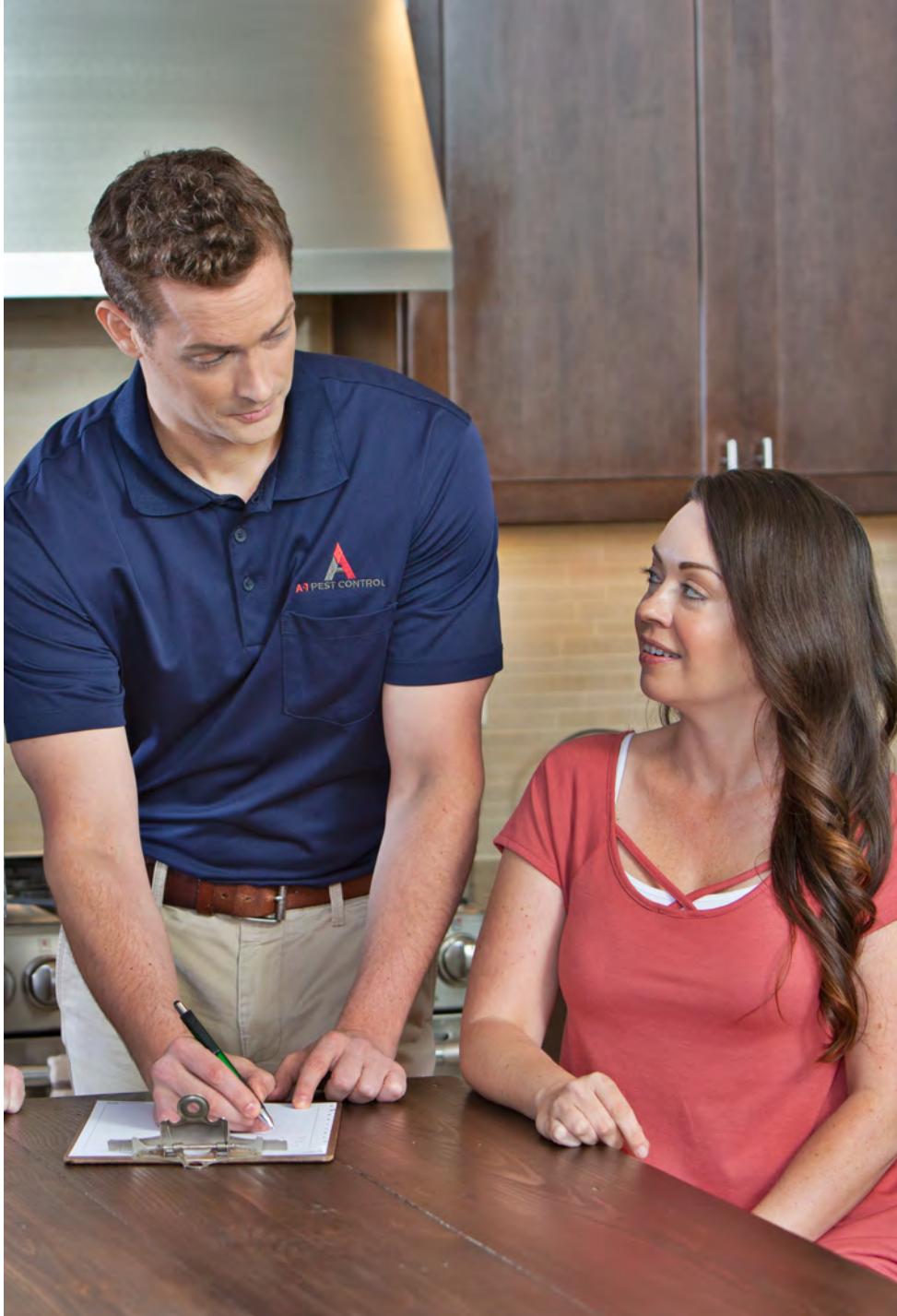
## ***Easy Access***

Termites can easily access your home through its contact with the soil. Termites can create tunnels through hidden or unseen areas to reach the interior of your home.



## ***Extensive Damage***

While termites do not pose a health hazard to humans, they can cause thousands of dollars' worth of damage to your home. Termite damage is seldom covered by a homeowner's insurance policy, and if left untreated, it can cause loss to the building's structural integrity.



## Expert Removal

Termite elimination requires extensive training and specialized equipment. With more than 50 years of experience, A-1 has found the termite treatment methods that work best for homes in this area.

## Safe Treatments

Homeowners can remain in the home while treatment is being performed. You can probably expect some noise but you will have no odor inside the home because the materials are placed in the soil outside or below the concrete in the basement.

## Termite Bond

With any termite treatment from A-1, homeowners receive a one-year insurance policy against future termites as long as annual inspections and renewals are maintained. We will inform you when the annual inspection is due.

## **Termidor® Liquid Treatment:**

Termidor® termiticide/insecticide is a professional termite defense product effective on native subterranean termites, Formosan termites, and drywood termites. It utilizes an advanced nonrepellent, or "undetectable," liquid technology that termites cannot see, smell, taste, or avoid. Instead, they contact, ingest, and share Termidor®, completely unaware that doing so will inevitably kill them.

**Ongoing field trials by the United States Department of Agriculture- Forest Service show no signs of termite damage in concrete slab field test plots treated at labeled rates with Termidor® 80 WG termiticide/insecticide for more than 15 years after treatment- results no other currently available termite control products can match.**

### **Unparalleled Performance**

Termites can easily access your home through its contact with the soil. Termites can create tunnels through hidden or unseen areas to reach the interior of your home.

Over 4 million U.S. homes have been protected with Termidor® since it was introduced in 2000. Applied according to label directions, Termidor® starts working immediately and has provided 100% control of infesting termites in three months or less after treatment.

### **How a Termidor® Termite Treatment Works**

To control subterranean termites, a liquid Termidor® termiticide/insecticide termite treatment is applied with precision along the foundation walls or exterior perimeter of your home. It is virtually odor free and won't cause any disruption to your family's normal routines.

Termidor® binds tightly to the soil to create the "Termidor Zone." Since this protective termite treatment zone is undetectable to termites, termites can't avoid it and will not try to find a way around it (as they can with repellent termite treatments).



To control drywood termites, your pest professional may apply Termidor® DRY Termiticide directly into termite galleries to treat drywood termites and termites in structures or objects not connected to your home. Unlike liquid applications, Termidor DRY does not add moisture to wood.

### **Termidor® Kills and Controls Termites Several Ways**

When termites eat Termidor® treated material, they will die. But Termidor®



doesn't stop there. It kills termites by contact as well. And since termites can't detect its presence, termites directly ingest and contact Termidor® as they go about their normal routines.

### **The Unique Termidor® "Transfer Effect™"**

Whenever a termite touches Termidor®, it can become a "carrier," transferring Termidor to other termites it contacts. Secondary carriers

continue transferring Termidor® to other termites they contact, spreading it like a virus throughout the colony. This unique "Transfer Effect™" is one of the reasons no other termite treatment can control termites like Termidor®.

### **Checkups Are Recommended**

Regular follow-up inspections and monitoring are imperative in maintaining Termidor® protection and controlling termites over time.

Your A-1 Pest Specialist will place monitoring devices around your home to detect potential new termite threats. Thorough inspections will also ensure that subsequent home renovations have not disrupted the Termidor® treatment. Along with the initial treatment, A-1 Pest Control will conduct a yearly inspection and renew your termite warranty, if applicable.



## The Sentricon® System

Using scientific information about termite behavior, the Sentricon® System ends the food chain needed by the queen and her colony for survival. With the proven power to wipe out future house-hungry termite generations, Sentricon® gives you complete termite protection.

The Sentricon® Termite Colony Elimination System utilizes bait stations, not chemicals, to attract and effectively destroy subterranean termite populations. The Sentricon®

System meets code requirements and can be used near sensitive areas such as schools, hospitals and bodies of water. The in-ground bait stations are placed strategically around areas where the termite colonies thrive and are accessed by covers that can only be opened with a special key. Termites prefer the bait over any amount of wood that a structure would contain. The bait stations are guaranteed for as long as they are in the ground on the property, and if service is renewed annually.

### ***With the Sentricon® System:***

- *Treatment effectiveness does not degrade over time*
- *Evidence of protection is tangible and visible*
- *Notification of future termite activity*
- *No label restrictions around water sources and wells*
- *Treatment is removable*

# HOW THE SENTRICON® SYSTEM WORKS



## 1. INSTALLATION

After a Certified Sentricon Specialist™ inspects your property, stations are placed around your home. Utilizing Always Active™ technology, the Recruit® HD bait is immediately available. Stations have a visible service cover only opened by a special key.



## 2. FORAGING

Preferring the bait nearly 10 times more than wood, worker termites discover and quickly share their find within the colony. Once ingested, the active ingredient in Sentricon, noviflumuron, prevents termites from maturing through molting.



## 3. ELIMINATION

Unable to molt, termites die. And when the colony dies, the queen isn't too far behind. Like a captain going down with the ship, despite the resolve to survive, there's just no hope.



## 4. PROTECTION

Imagine worry-free, 24/7 protection now and well into the future. All it takes is your original bait stations and ongoing service from a Certified Sentricon Specialist. For what it's worth, termites prefer you opt out of this offering.

*A-1 professionals are Authorized Operators of the Sentricon® System and know exactly how to inspect and treat your property. Once installed, A-1 Pest Control will conduct a yearly inspection of the bait stations. If the structure qualifies for a termite warranty, renewal is available at the time of the inspection.*



Excessive moisture in a conventionally vented crawl space is the number one cause associated with a host of serious crawl space concerns. As levels of moisture rise in a structure, the structure becomes more conducive to wood destroying insects, more prone to microbial growth, more susceptible to rot, and suffers greatly diminished indoor air quality.



Crawl spaces that are infested with pests or mold allow toxic air to circulate through a structure. Mold growth and moisture damage can weaken the structure of the support beams and foundation walls. Poor insulation will allow drastic changes in temperature, allowing for moisture accumulation and causing heating and cooling systems to try to compensate for the influx of cold or warm air coming from beneath the floorboards.

Crawl space maintenance is an important part of good home care. By protecting the support structure from moisture, mold, rodents, and decay, it ensures that indoor air remains clean, energy bills remain low, and the structure will be architecturally sound for years to come.



## Radon Testing

Radon is a colorless, odorless and tasteless radioactive gas that's produced by decaying uranium. It is present in nearly all soils, and very low levels of radon are even found in the air we breathe every day. There are no immediate symptoms that will alert you to the presence of radon, and it typically takes years of exposure before any problems surface.

Radon is everywhere. The EPA has determined that all structures within the state of North Carolina are susceptible to potential radon issues, and 1 in 3 have elevated radon levels that register high enough to require remediation. Radon can have a huge impact on indoor air quality and has become a national environmental health problem. Testing is the only way to know your level of exposure. The EPA states that if the level of radon in a structure is more than 4.0 pCi/L (picoCuries per liter of air) you should have a radon remediation.

The problem occurs when radon gas enters a structure from the soil and gets trapped. Although it can seep directly through pores in concrete, the worst entry points are gaps in walls and floors. Any structure, of any age, in any state of repair can have elevated radon levels. It really depends on the way your specific house interacts with the surrounding soil.

According to the EPA and the Surgeon General, long-term exposure to high levels of radon can cause lung cancer. They estimate that lung cancer caused by radon exposure kills about 21,000 Americans every year.

## Radon Mitigation

Radon is a natural airborne compound found in the earth and ledge rock, and has been around for billions of years. But today, radon has become a sizable concern in North Carolina structures, as well as those in other states. According to the Environmental Protection Agency (EPA) and the Surgeon General, long-term exposure to high levels of radon can cause lung cancer and other respiratory issues. Fortunately, there are ways to implement an abatement strategy so that long term radon reduction is obtained in structures through a combination of mitigation and remediation strategies. While no level of radiation is considered completely safe – it also cannot be totally eliminated. The World Health Organization's International Radon Project has recommended that a nominal level of 2.7 pCi/l for radon in the air is considered to be relatively safe. The EPA recommends that you take action to reduce a structure's indoor radon levels if your test results are 4 pCi/l or higher.

Radon mitigation is any process or system used to reduce radon gas concentrations in the indoor air of a structure. Air-borne radon is an important contributor to environmental radioactivity.

Mitigation of radon in the air is usually accomplished through ventilation, either collected below a concrete floor slab or a membrane on the ground, by increasing the air changes per hour in the structure, or by installing a durable vapor barrier.

The primary benefit of radon mitigation is reducing the risk of developing lung cancer. Standard radon reduction systems are usually effective within 24 hours and maintain low levels as long as the fan is operating. Another potential benefit of these systems is reduced infiltration of moist soil air with the radon, which may reduce the humidity level in the basement or crawlspace, reduce musty odors and make your crawlspace a cleaner environment for storing items.



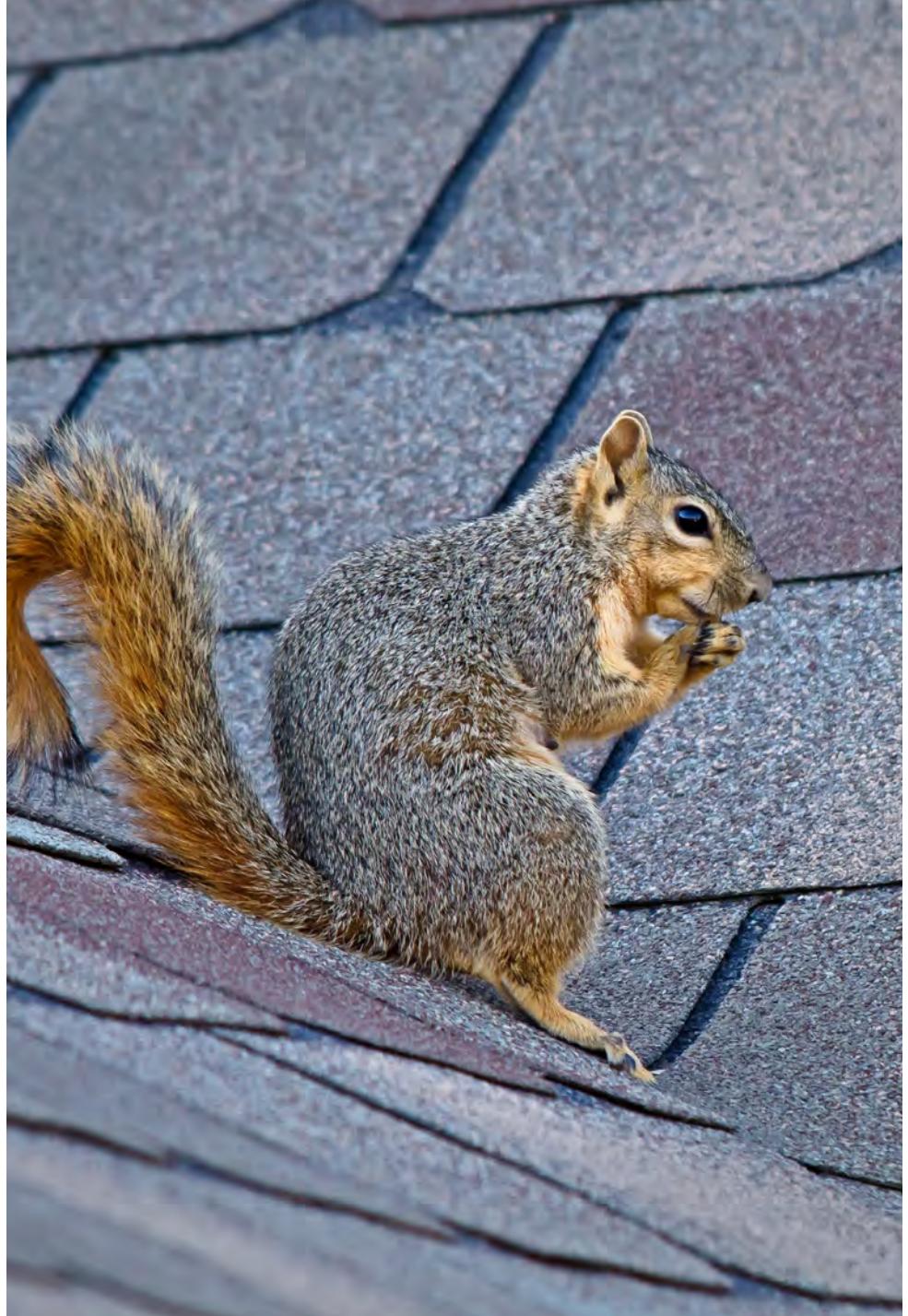
## Wildlife Management

A dangerous or bothersome animal that comes too close for comfort becomes a wildlife control problem. If it makes its way into a structure, it can cause serious problems other than just keeping the customer awake at night. These critters can chew electrical wires and cause fires, they can chew through water pipes and cause floods, and they damage just about anything they can sink their teeth into. Many can also carry harmful diseases which can be spread in many different ways.

When it comes to wildlife control, exclusion is the humane approach. Techniques are applied to remove intrusive animals and prevent future use of the structure by wildlife. Rather than trap and relocate animals (which is usually illegal), it is much better and safer to determine how an animal is getting in and seal points of entry without trapping the animal inside. The solution motivates the animal to leave the property and reduces the likelihood of other animals getting in.

A thorough site inspection is the foundation of an effective approach to wildlife control and exclusion. Failure to spend enough time on the initial visit can result in hours of additional work and could prevent us from properly understanding the problem.

Exclusion requires knowledge of animal behavior and a bit of common



sense. Each animal might require a different approach, but the goal is always the same – to eliminate avenues for wildlife pests to enter a structure.

One necessity with exclusion is to make sure they are all out of the structure before avenues are closed – you don't want to strand wildlife

inside the structure. Exclusion is ultimately more effective, more economical, and far more humane than most other wildlife control services.



## Mosquito Protection

Mosquitoes thrive best in tropical weather, but are found throughout the US. Many species rest during the day in dense vegetation such as tall grass, weeds, and shrubs. Some mosquitoes lay eggs in water, while others lay eggs in moist soil.

In order to breed, mosquitoes need water. They can breed in any standing water, but are particularly drawn to standing water with lots of organic debris. Nasty water is a common place to find mosquito larvae. When looking for standing water, remember that just a few ounces of water can produce a significant number of mosquitoes.

We recommend that customers eliminate all sources of standing or stagnant water by emptying water-holding items like trash can lids, spare tires, and tarps. Water in planters, bird baths, and pet dishes should be routinely refreshed. Rain barrels should be covered with screens, ditches and gutters kept clear, and swimming pools should be treated regularly.

While removing standing water is a useful first step in reducing mosquito populations, it by itself does not solve the problem. Mosquitoes can easily breed next door in the neighbor's yard, or further down the street. Adult mosquitoes are likely to invade regardless of the breeding suitability of the area.

Mosquitoes are responsible for



disease transmission. West Nile Virus, Yellow Fever, and Zika are all illnesses that are spread by these pests. All of these illnesses bring serious symptoms and may even be fatal. And even if a mosquito does not carry a disease, it may still cause personal harm. Mosquito bites often become itchy, red, and swollen, and if a person is allergic, a severe reaction may occur or an infection may set in.

Routine monthly mosquito services are best started in March or April and last until September or October. All mosquito services are conducted outside. The Mosquito service is usually scheduled for ANYTIME. Scheduled appointments are usually only required if there are pets in the yard or if only a portion of the yard is accessible (locked gate, etc.).

# The Bed Bug Control Process



Bed bugs are an issue that plague most areas of the country, including North Carolina. At A-1 Pest Control, we are experts at ridding homes and commercial properties of bed bug infestations. We follow a simple 4-step process to get rid of your bed bug problem:

## Initial Meeting

One of our expert technicians will meet with you to discuss your situation and to perform a thorough inspection of your home or business, provide treatment recommendations, and write up a quote for services. We know you will have several questions which we will be able to answer for you.



## Preparation

Prior to your bed bug service, we will share with you the steps necessary to prepare for your scheduled treatment. This may include removing pets and plants, prep for areas to be treated. Challenges that you may help us overcome in some areas. Suggestions for after the treatment that will help the process.

## Bed Bug Treatment

We will either do a chemical or heat treatment of the infested location, depending on the need of the client and the determination made during the initial meeting.

## Follow Up

Depending on the type of bed bug treatment performed, A-1 Pest Control may schedule a follow up inspection visit. For heat, that visit is scheduled seven days after the treatment is performed. Chemical

treatments may require multiple visits to ensure bed bugs are gone.

A-1 Pest Control offers two different methods for bed bug treatments:

**Heat Treatments:** The benefit of heat treatment is that it can be completed without chemicals and the treatment can be completed in a matter of hours with typically with only one treatment.

**Chemical Treatments:** Chemical treatments are powerful in eliminating existing pests and leaves a barrier of protection against future infestations and work best in areas where a heat treatment is not effective.

Regardless of the treatment method used, A-1 Pest Control offers a 60-day bed bug guarantee of our services.

## Other Services:

A-1 Pest Control offers comprehensive treatment plans designed to provide year-round protection, including interior and exterior inspections and treatments including:

- Outdoor tick & flea control
- Indoor flea treatments
- Roach elimination program
- Fire ant control
- Mosquito treatments
- Carpenter bee treatments
- Ladybug prevention
- Crawlspace encapsulation
- Radon mitigation
- Wildlife mitigation



Request Your **FREE ESTIMATE**

Or learn more at [A-1PC.com](http://A-1PC.com)

**(800) 532-7378**

## Quote Sheet ■

**Plan Type:**

Home Shield Basic

**Initial Cost:**

\$ \_\_\_\_\_

**Monthly Cost:**

\$ \_\_\_\_\_

Home Shield Plus

\$ \_\_\_\_\_

\$ \_\_\_\_\_

Home Shield Complete

\$ \_\_\_\_\_

\$ \_\_\_\_\_

Mosquito Control

\$ \_\_\_\_\_

\$ \_\_\_\_\_

**Treatment Type:**

Sentricon System

**Initial Cost:**

\$ \_\_\_\_\_

**Annual Renewal Cost:**

\$ \_\_\_\_\_

Termidor Treatment

\$ \_\_\_\_\_

\$ \_\_\_\_\_

Bed Bug Extermination

\$ \_\_\_\_\_

\$ \_\_\_\_\_

Wildlife Control

\$ \_\_\_\_\_

\$ \_\_\_\_\_

Crawl Space Care

\$ \_\_\_\_\_

\$ \_\_\_\_\_

**Other Services:**

\_\_\_\_\_

**Initial Cost:**

\$ \_\_\_\_\_

**Annual Renewal Cost:**

\$ \_\_\_\_\_

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\$ \_\_\_\_\_

# *Stress Free Living*

***One thing is for certain;  
a pest free home is  
a happy home. Even  
the sign of the tiniest  
unwanted creature can  
cause a huge headache.***

As technology moves forward and we become more and more knowledgeable about the dangers of pests, pest control will only gain importance. Protecting homes, food and clothing supplies and health are paramount concerns. Being able to do all of these things while saving money is just as

important. In order to prevent the spread of disease and continue to ensure fresh supplies of fruits and vegetables, vigilant pest control becomes increasingly vital to our health, well-being, and continued prosperity

## Home Shield Plans



**\$29** /month

STARTING AT



**\$57** /month

STARTING AT



**\$85** /month

STARTING AT

### Initial Treatment

**ONLY \$150**

Price is an estimate only and may change during inspection and pest pressures.

### What's Included:

- Year-Round Protection
- 4 Scheduled Treatments
- Covers 10+ Pests
- Free Re-treatments
- Fire Ant Control
- Seasonal Mosquito Treatments
- Outdoor Tick & Flea Control
- Stinging Insect Control
- Indoor Flea Treatments
- Sentricon Termite Protection

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- Fire Ant Control
- Seasonal Mosquito Treatments
- Outdoor Tick & Flea Control
- Stinging Insect Control\*
- Indoor Flea Treatments
- Sentricon Termite Protection

### Initial Treatment

**ONLY \$599**

Price is an estimate only and may change during inspection and pest pressures.

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- Covers 10+ Pests
- Free Re-treatments
- Fire Ant Control
- Seasonal Mosquito Treatments
- Outdoor Tick & Flea Control
- Stinging Insect Control\*
- Indoor Flea Treatments
- Sentricon Termite Protection

Pricing varies by location. Please visit A-1PC.com to learn more. \* Excludes Carpenter Bees.



Request Your **FREE INSPECTION** Today!

**(800) 532-7378**

