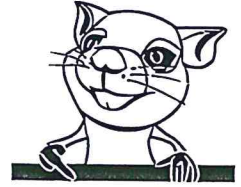


Connecticut Pest Elimination, Inc.

P.O. Box 422
West Haven, CT 06516-9801
Phone (203) 931-PEST (7378)
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HOW TO PREPARE FOR A BED BUG INSPECTION

In order to inspect for bed bugs successfully you must prepare for the inspection by following the instructions below:

1. Please be sure the floors and baseboards in the potential affected rooms are free of excess clutter. (This can include clothing, toys, shoes, any small items, etc.) These items should be placed in the center of the room.
Please Note: Large furniture pieces do not need to be moved. Closets and dressers do not need to be cleared out.
2. Make sure all bedding is cleared from the edges of the bed. This includes all sheets, pillows, pillow cases, and comforters. It is important to leave the mattress corners and seams exposed for the inspection.

If there is a positive identification of bedbugs during your inspection, the technician will recommend setting up a bed bug treatment and inform you on the preparation needed for the treatment.

If you have any questions feel free to contact the office at, (203)931-PEST(7378).



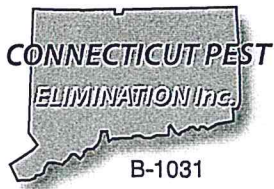
Connecticut Pest Control Association



A Customer Assistance Program Of
the Better Business Bureau.



National Pest Control Association



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HOW TO PREPARE FOR A BED BUG TREATMENT

Understand that it is not your fault you have bed bugs. Bed bugs can hitchhike on clothing, personal effects, and/or other articles such as furniture. You may pick them up while travelling on buses, trains, airplanes, or while staying at hotels or other private residences; anywhere there is a preexisting infestation. While you may have brought them into your home or apartment by accident, the exterminator will not be successful in eliminating them without your complete cooperation. It has to be a team effort. Pesticides alone will not eliminate a bed bug problem. You must follow the instructions very carefully, in the order given, to maximize your chances of successfully eradicating your bed bug infestation.

You will need:

- Strong trash bags with ties
- Washer & dryer with high heat settings
- Vacuum cleaner with disposable bags (strong suction)
- Vinyl mattress, box spring, and pillow covers specifically designed for bed bugs

Complete these steps prior to your scheduled bed bug treatment:

1. Collect all fabric items and put in plastic bags.

Collect and remove ALL washable fabric items (pillows, blankets, clothing, rugs, curtains, towels, etc.) from ALL rooms (closets, bedrooms, living room, family room, bathrooms, and kitchen). Place into trash bags or dissolvable plastic bags and seal.

2. Remove all of the plastic bags from the home to a safe place. If you are in a multi-unit building, leave bags in your unit.

3. Wash and dry; then reseal clothes and/or small items in new bags.

- Wash all items in HOT water in a washing machine
- Seal and throw away old empty trash bags
- Dry all items on the **highest heat setting** in a dryer
- Place the clean items in new, unused plastic bags and tie closed
- **DO NOT** bring clean bags of clean laundry back into the home until after the extermination; store in a safe place

4. Remove all clutter, boxes, bags, personal effects, etc. from the home or apartment.

5. Vacuum all surfaces, cracks, and crevices using a crevice tool attached to the hose of a powerful vacuum cleaner.

- Clean all furniture, mattresses, floors, walls, crevices, heating units, baseboards, picture frames, etc. This cleans out debris which can prevent pesticides from moving deeper into cracks and crevices; it also helps reduce bed bug population but does not eliminate them.
- Dispose of the vacuum bag. Immediately place vacuum bag in a trash bag, seal, and throw away in a waste container outside the home or apartment building.

6. If necessary, and in consultation with your Pest Management Professional whom you are working with, destroy or deface and throw away infested items and furniture which you are willing to dispose of. PREVENT RE-USE. When you throw furniture away either wrap it in plastic, break it apart, slash it using scissors, and/or smear it with ketchup to prevent scavenging off the street and transferring the bed bugs into another person's home or apartment.

7. After the treatment service is complete, completely seal mattress, box spring, and pillows in vinyl coverings specifically designed for bed bugs. Keep sealed for one year. Return clean items and articles to your home or apartment.

8. A follow-up inspection is advisable and/or treatment may be necessary.