



PEST CONTROL SERVICE TECHNICIAN

Summary: Create peace of mind for homeowners and businesses by creating pest-free environments.
Supervisor: Production Manager
Schedule: 40 to 50 hours per week on a flexible schedule between 6 AM and 5:30 PM, Mon-Fri, w/ occasional Saturdays.
Overtime: Up to 20 hours of overtime in a week may be required based on seasonal business needs.
Type: Nonexempt (hourly)
Education: High School Diploma or GED
Experience: Pest control not required (paid training provided); must have 2 years general work experience
Credentials: Must have or obtain required WSDA licenses

Responsibilities:

- Perform pest inspections at homes and businesses and prepare reports
- Document inspections and services in CRM
- Utilize technology, devices and platforms provided to ensure great customer service
- Prepare Inspection Solutions Proposal forms
- Explain issues to clients and suggest service solutions
- Perform and document services
- Educate clients on how to prevent pests
- Ensure clients are receiving the right service based on their needs
- Upsell and cross-sell clients when appropriate
- Perform minor repairs to homes to exclude pests
- Complete services in time allotted
- Maintain company equipment and service vehicle as required
- Keep service vehicle clean and organized
- Make sure all materials are stocked in service vehicle at all times
- Utilize checklists to make sure nothing is missed
- Follow rules, procedures, guidelines, laws, and service protocols
- Notify supervisor of equipment issues
- Offer ideas for service improvement
- Actively participate in company meetings
- Complete weekly online technical training assignments
- Maintain consistent attention to detail in all assigned tasks
- Always think safety first in all situations

Physical Work Requirements:

- Treat the exteriors of homes or structures for insect prevention
- Service pest monitoring devices
- Remove and dispose of rodents and small wildlife from traps/inaccessible areas
- Inspect crawl spaces, attics and hard-to-reach areas in buildings
- Maintain proper chemical records
- Use provided equipment (various sprayers, dusters, PPE)
- Work on roofs, ladders, in tight spaces
- Clean up pest damage and debris
- Work in attics or crawlspaces, doing repairs, replacing insulation or removing pest harborages
- Utilize vacuum to remove bed bugs, cockroaches, insect cast skins, and other debris
- Perform bed bug heat treatments
- Use backspayers & lift over 100lbs.
- Lift ladders and equipment above head
- Work outdoors year round and in adverse weather conditions