

# How to Prepare

## *The Key to Successful Elimination of Bed Bugs*

**Thermal Remediation** is a proven method of treating bed bugs. Research has shown that all life stages (adults, nymphs, and eggs) die within minutes at a temperature of 120+ degrees. During the Thermal Remediation process, temperatures in your home will range from 120 degrees to 140 degrees. These are lethal temperatures to bed bug populations, but not hot enough to damage most things.

A successful Thermal Remediation is a true partnership between the occupant and Prosite LLC's Thermal Remediation team. Our goal is to eliminate the entire bed bug population, including their eggs. The goal is more likely to be achieved if there is generous help in the preparation. Please follow these instructions thoroughly, as it is your guide to a successful treatment.

### **Pre-Treatment**

#### **A. Important Information**

If the areas to be treated are not prepared according to this notice, a preparation fee and/or a reschedule fee (\$200 minimum) will be assessed.

In some cases, it may be necessary to pull back carpet to expose bed bugs that may be insulated against the floor and under molding. We recommend hiring a professional carpet installer to reattach the carpet. *This is not included as part of our services.*

When material applications are included as part of the treatment service, small 1/8<sup>th</sup> inch holes may be drilled in the walls to treat for bed bugs in the voids between building studs.

#### **B. Items that must be inspected by your Prosite technician before removing**

- ✓ Backpacks, suitcases, and purses
- ✓ Oil or acrylic paintings
- ✓ Family heirlooms and irreplaceable items should be inspected and a determination will be made as to whether they should be treated.

#### **C. Items that *must* be removed or protected.**

- ✓ Pets-including fish in aquariums
- ✓ House plants
- ✓ Fresh food-fruits, vegetables, etc.
- ✓ Food that melts-chocolate, candy, peanut butter, carbonated beverages, wines, liquors.
- ✓ Cell phones, cameras, flashlights, and batteries
- ✓ Prescription and over the counter drugs
- ✓ Make-up including lipstick and other cosmetics
- ✓ Wax-based items-candles, wax figurines and fruit, lipstick
- ✓ Anything pressurized-spray cans, fire extinguishers, oxygen bottles, etc.
- ✓ Flammables-lighters, lamp fuel, alcohol, solvents, butane, propane etc.
- ✓ Wooden and stringed musical instruments-leave the cases

*Some of the smaller items may be stored in the refrigerator during the treatment.*

